



ASSESSING THE COMMUNITY'S NEEDS

A TRIENNIAL REPORT ON THE

SAN FERNANDO AND SANTA CLARITA VALLEYS

2001

**SAN FERNANDO VALLEY / SANTA CLARITA VALLEY
TRIENNIAL COMMUNITY NEEDS ASSESSMENT**

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SAN FERNANDO VALLEY / SANTA CLARITA VALLEY TRIENNIAL COMMUNITY NEEDS ASSESSMENT

I. EXECUTIVE SUMMARY

In the fall of 1997, the not-for-profit hospitals in the San Fernando and Santa Clarita Valleys (SPA-2) joined efforts to conduct a community needs assessment of the two Valleys. The impetus behind this project came from the Valley Care Community Consortium due to the need for reliable data on the community to assist with planning and program development activities. Now that three years have passed the hospitals have again joined forces to conduct an assessment of SPA-2. In addition to the hospitals, other organizations were invited to the table to participate in this process. These organizations included community clinics, educational institutions, social service organizations, the local public health office and other community based organizations.

As with the first collaborative needs assessment project the intent in assessing the community needs was to utilize existing data sources, where available, and to tap the expertise and resources of each participating organization on the committee. Data from the first assessment was compared with information gathered during this study to determine if any of the needs and issues had changed over time or if there was a shift in focus regarding which needs were priorities. A survey questionnaire was also developed by the group and distributed to various community organizations and constituents to identify the high priority needs and issues prevalent in the community. The primary and secondary data collected for this assessment were organized around four key targeted groups:

- Poor and Medically Indigent
- Children (age 0-17)
- Seniors (age 65+)
- Adults (age 18-64)

One component incorporated into this second triennial community needs assessment was an asset mapping project to identify the community assets and resources. A copy of the resources and services provided by the organizations that participated in the assets mapping project is included in the appendices of this report.

The next phase of this project will be for the participating organizations to use the information to support collaborative projects and program development activities within their communities.

II. OVERVIEW

On November 29, 2000, a meeting was convened at Providence Saint Joseph Medical Center with the not-for-profit hospitals, community based organizations, social service agencies, educational institutions, and public health representatives to kick-off the second collaborative community needs assessment of SPA-2 (San Fernando and Santa Clarita Valleys). The not-for-profit and public hospitals had joined efforts three years prior to conduct a needs assessment of SPA-2. The hospitals saw the benefit in pooling resources to do a joint needs assessment and joined forces to work on this project and expanded the group of collaborative partners to include other community organizations.

Over the next six months the hospitals worked on this project in partnership with other community stakeholders. During this period secondary data sources were reviewed, data from the previous needs assessment was compared to current information, and a survey instrument was developed and distributed to key constituents in the community. Also, the participating hospitals provided information on the patients they served to get a better picture regarding some of the key medical needs within the community. The data was organized around four key constituent groups in the community including children between the ages of 0 to 17 years, adults between the ages of 18 to 64 years, seniors 65 years and older, and the poor and uninsured across all age categories.

This report is a compilation of the work done by the collaborative partners in this project and provides a profile of the San Fernando and Santa Clarita Valleys. This report is a testament to the commitment of the participating organizations to this project that committed staff time and resources to complete this assessment. The report provides people with an overview of the two Valleys and serves as a chronology of the health needs and issues that are prevalent among the population from three years ago to today. Additionally, the report provides a demographic breakdown of both Valleys which highlights some of the similarities and differences between the residents of these two geographic areas.

A profile of each organization that actively participated in this project is provided within the report. This project would not have been possible without the commitment and collaboration of these organizations. Acknowledgement also goes to the new partners at the table who supported this project through the commitment of staff resources.

III. SCOPE OF THE PROJECT

The community needs assessment completed in 1998 provided a base to work from for the current needs assessment. The focus of this study was to determine if the needs and issues identified from the previous needs assessment were still priorities today. As was the intent in 1998, the group wanted to collect as much existing information on the community that was available before conducting primary research through a survey questionnaire. The survey questionnaire would serve to fill in gaps where the secondary data sources were minimal or unavailable. The intent of this project was not to “recreate the wheel”, but to pull existing information that was available on the two Valleys. Information gaps would help to guide what data needed to be collected through the survey instrument. The secondary data sources that were used for the community needs assessment project included:

- Los Angeles County Department of Health Services 1997 and 1999 Health Surveys
- Los Angeles County Department of Health Services Emergency Medical Services Statistics
- The Health of the Residents in the San Fernando Valley Service Planning Area, December 2000
- Vital Statistics from the Los Angeles County Department of Health Services
- Los Angeles Unified School District Campus Profiles
- United Way of Greater Los Angeles State of the County Report, 1998-99
- SPA-2 Capacity Survey, 2000
- Claritas Demographic Information, 2000
- Office of Statewide Health Planning and Development Hospital Inpatient Discharge Data, 1998-99
- Assessing the Community Needs, A Report on the San Fernando and Santa Clarita Valleys, 1998
- Hospital Emergency Department Principal Diagnosis Data

These secondary data sources helped to target some of the needs and issues prevalent among subgroups of the population. This data proved to be a valuable source of information for the community needs assessment project and assisted the group in focusing attention on the health needs of the targeted groups within the population. This secondary data also helped in the development of the survey tool used for this assessment that was distributed to organizations and key stakeholders in the two Valleys (see Appendix B). Where feasible information was compared between the current needs assessment and the study conducted in 1998 to determine if any significant changes had occurred over this three-year period of time.

IV. ORGANIZATION PROFILES

This section provides an overview of the not-for-profit private and public hospitals and other community stakeholders that participated in this project. These organizations took the lead in overseeing the development and completion of this project. The following hospitals were collaborators for this assessment:

- ◆ Henry Mayo Newhall Memorial Hospital
- ◆ Kaiser Foundation Hospital, Panorama City
- ◆ Kaiser Foundation Hospital, Woodland Hills
- ◆ Mission Community Hospital
- ◆ Northridge Hospital Medical Center, Roscoe
- ◆ Northridge Hospital Medical Center, Sherman Way
- ◆ Providence Holy Cross Medical Center
- ◆ Providence Saint Joseph Medical Center
- ◆ Sherman Oaks Hospital and Health Center
- ◆ Valley Presbyterian Hospital
- ◆ ValleyCare Olive View/UCLA Medical Center

In addition to the hospitals, the following organizations also collaborated on the community needs assessment:

- ◆ California State University, Northridge
- ◆ Catholic Charities of L.A. Center for Psychological Svcs.
- ◆ Clinica Medica San Miguel
- ◆ L.A. County Dept. of Health Services, EMS Office
- ◆ L.A. County Dept. of Health Services, Planning Office
- ◆ L.A. County Dept. of Health Services, SPA-2 Office
- ◆ Meet Each Need with Dignity (MEND)
- ◆ Mid-Valley YMCA
- ◆ Santa Clarita Valley Family YMCA
- ◆ Valley Care Community Consortium
- ◆ ValleyCare Health Centers
- ◆ The Wellness Community, Valley/Ventura

A profile of each organization is included in the report to highlight the scope of services and targeted communities served by these institutions.

Henry Mayo Newhall Memorial Hospital

Located in Valencia, Henry Mayo Newhall Memorial Hospital (HMNMH) is a comprehensive, acute care, 217-bed community hospital serving the Santa Clarita Valley. Established in 1973, HMNMH has approximately 800 employees and more than 250 physicians. The hospital is overseen by a volunteer Board of Directors comprised of people who live and/or work in the Santa Clarita Valley. Services include medical/surgical services, diagnostic/therapeutic services, transitional care unit, acute rehabilitation unit, behavioral health unit and outpatient surgery center. HMNMH also operates a level II trauma center, paramedic base station, and the only 24-hour emergency department in the Santa Clarita Valley.

Kaiser Foundation Hospital, Panorama City

In 1962, Kaiser Permanente opened the Kaiser Foundation Hospital, Panorama City (KFH-PC), a 325-bed non-profit hospital now serving over 255,000 Health Plan members in the east San Fernando Valley, Santa Clarita and Antelope Valleys. More than 2,500 employees and 300 physicians provide patient care at the Hospital and its outpatient facilities at the Kaiser Permanente Panorama City Medical Center. Founded in 1945, Kaiser Permanente is a non-profit, group practice program serving approximately 8.5 million members in 17 states and the District of Columbia. Today, it encompasses Kaiser Foundation Health Plan, Inc., Kaiser Foundation Hospitals, and the Permanente Medical Groups.

Kaiser Foundation Hospital, Woodland Hills

Kaiser Foundation Hospital, Woodland Hills is a 212-bed non-profit hospital serving more than 163,000 Kaiser Permanente members in the west San Fernando Valley and east Ventura County, including Simi Valley and Thousand Oaks. Nearly 2,000 employees and over 200 physicians are employed by the Hospital and its outpatient clinics, which together comprise the Kaiser Permanente Woodland Hills Medical Center. Founded in 1945, Kaiser Permanente is a non-profit, group practice program serving 8.5 million members in 17 states and the District of Columbia. Today, it encompasses Kaiser Foundation Health Plan, Inc., Kaiser Foundation Hospitals and the Permanente Medical Groups.

Mission Community Hospital

Mission Community Hospital, composed of two campuses, was established initially in 1923 as San Fernando Community Hospital. The Hospital is an acute adult care facility for behavioral health at the San Fernando campus, and medical acute care at the Panorama City campus. The Hospital serves primarily the central, east, and northeast San Fernando Valley; the behavioral health program draws from all of Los Angeles County. The Hospital is licensed for 96 acute care and 54 behavioral health care beds. The Hospital offers a wide range of inpatient and outpatient services, including perioperative, radiology, and basic emergency services.

Northridge Hospital Medical Center (Roscoe Blvd. and Sherman Way Campuses)

Northridge Hospital Medical Center is a nonprofit, community-based organization that serves San Fernando Valley residents from two locations – the Roscoe Blvd. Campus and the Sherman Way Campus.

Northridge Hospital Medical Center Roscoe Blvd. Campus has been serving the community since 1955, and today stands as a major primary and specialty care facility with 426-beds and a trauma center. The Hospital provides complete surgical, medical, pediatric and obstetrical care including perinatology and neonatology, as well as specialized care such as state-of-the-art heart surgery capabilities, acute rehabilitation, and comprehensive cancer care at the Thomas and Dorothy Leavey Cancer Center.

Northridge Hospital Medical Center Sherman Way Campus has a rich heritage of serving the community as the first hospital to open in the Valley in 1929. Today, the 209-bed acute care facility provides a wide range of women's services, emergency care and psychiatric services, and also meets the unique needs of patients through bilingual prenatal and maternity services, pulmonary rehabilitation and specialized wound care. The Hospital also serves as a trusted source for medical and psychiatric care, and forensic evidence collecting for sexual assault victims through its Children's Assault Treatment Services Program.

Providence Health System

Providence Health System, San Fernando Valley Service Area is a regional health care delivery system sponsored by the Sisters of the Little Company of Mary and Sisters of Providence and owned by Providence Health System. Having served the eastern San Fernando Valley since 1943, PHSSFVSA is now one of the area's largest health care providers with more than 700 acute beds, 3,400 employees and 1,100 affiliated physicians. The major service lines provided by Providence Health System include cardiac services, oncology services, women and children's services and trauma services. Providence Health System also serves the community through its outreach programs including the Parish Nurse Partnership, Latino Health Promoters, School Health Outreach Program, Senior Outreach Program, Tattoo Removal Program, Maternal-Child Outreach Programs, and Traumaroos/Trauma Nurses Talk Tough. PHSSFVSA includes Providence Holy Cross Medical Center, Mission Hills; Providence Saint Elizabeth Care Center, North Hollywood; Providence Saint Joseph Medical Center, Burbank; Providence Home Care, Burbank, Valley Radiation Oncology Center, Tarzana, Providence Surgery Center, Mission Hills and Providence Health Center, Burbank.

Sherman Oaks Hospital and Health Center

Sherman Oaks Hospital is a non-profit general acute care facility licensed for 153-beds and located in the heart of the San Fernando Valley- an urban/suburban patchwork that is home to 1.6 million people. Since 1958 Sherman Oaks Hospital Centers of Excellence have included the nationally and internationally known Grossman Burn Center; geriatric mental health unit; outpatient geriatric assessment program; 22-bed inpatient transitional care unit; partial hospitalization program; outpatient behavioral health program;

critical care unit; emergency department; inpatient and outpatient medical/surgical services; nutritional services; outpatient burn services; the Rehabilitation Institute; Wound Care Center; and the Pain Center. Sherman Oaks Hospital is a Medicare and Medi-Cal contracted facility.

At Sherman Oaks Hospital the Grossman Burn Center serves a community that is virtually world-wide. As such, the socioeconomic demographics encompass the full range of backgrounds and ages from infants to the very elderly. In addition to the specialized services of the Grossman Burn Center, the Sherman Oaks Hospital mission is to serve the needs of the community in which it is located. The strategic plan reflects this commitment to the community that is largely comprised of older adults aging in place.

ValleyCare Olive View-UCLA Medical Center

This 377-bed teaching hospital, located in Sylmar, has been committed to a tradition of caring for 75 years. When it opened in the 1920s it gained a unique reputation in its treatment of tuberculosis patients and in being in the forefront of tuberculosis research. It has a strong affiliation with the UCLA School of Medicine, offering residency programs in all major specialty areas as well as providing an on-campus School of Nursing. Since its inception, the Medical Center has been dedicated to community wellness and outreach. The Medical Center is one of the hospitals within the Los Angeles County Department of Health Services that maintains a special responsibility for the care of the medically indigent, low income, uninsured, and those otherwise without access to health care services. It provides patient-centered quality health care to all regardless of financial status.

Valley Presbyterian Hospital

Established in 1958, Valley Presbyterian Hospital in Van Nuys is a non-profit, nonsectarian, full-service, acute care, 354-bed hospital and regional medical center. With more than 1,000 employees and 500 physicians on staff, the hospital offers leading-edge technology in maternal and child health, orthopedics, cardiovascular and critical care, as well as a full range of medical and surgical services. The hospital's outpatient Maternity Center provides bilingual prenatal care, and the Women's & Children's Center is the Valley's largest and busiest birthplace, with more than 3,400 births annually. The recently expanded Level II neonatal intensive care unit provides care to critically ill and premature infants. Through an alliance with Cedars-Sinai Medical Center, some of the most advanced and innovative heart procedures are performed at Valley Pres. The hospital also offers community education programs, volunteer opportunities, and the Golden Vitality Senior Program.

California State University, Northridge

Founded in 1958, California State University, Northridge is one of twenty-two campuses comprising the California State University system. The University is located in the northwestern part of the San Fernando Valley and is the only public institution of higher

learning in the Valley. The University has approximately 29,000 students and 1,500 faculty members. The Department of Health Sciences is one of the largest departments in the University with approximately 200 graduate and 1,300 undergraduate students majoring in six degree programs in addition to various credential and certificate programs. The Department has twenty-six full-time faculty and thirty part-time faculty.

Center for Psychological Services, Catholic Charities of L.A.

The Center for Psychological Services, Catholic Charities of L.A., is a non-profit agency devoted to providing a comprehensive range of psychological and counseling services to help individuals, children, families, and couples. Our services address issues such as marital problems, behavior problems, school problems, child abuse, depression, anxiety, family violence, teen pregnancy prevention, bereavement, chronic illness, premarital preparation and other issues. We are also very committed to providing services to the community through collaborations with other mental health, social service and medical providers.

Clinica Medica San Miguel

Clinica Medica San Miguel offers primary medical care services at two sites in the San Fernando Valley (North Hollywood and Panorama City). The clinics see patients on Medi-Cal, Medi-Cal managed care and Medicare in addition to providing care to patients without insurance. Services provided at the facilities include Family Practice, Pediatrics, Internal Medicine and OB-GYN. Urgent care and transportation to the clinics are other services provided to the patients. No cost programs (based on qualification) provided by the clinics include CHDP immunizations, family planning, prenatal care and high-risk maternal care, post natal care, and BCEDP breast exams and mammography services. Clinica Medica San Miguel has referral relationships with Valley Presbyterian Hospital, Northridge Hospital Medical Center, Pacifica Hospital of the Valley, Encino Tarzana Medical Center, Mission Community Hospital and Olive View/UCLA Medical Center.

Los Angeles County Department of Health Services SPA-2 Office

The San Fernando Valley Area Health Office, under the direction of the Area Health Officer and multi-disciplinary management team, is responsible for the overall administration of the County's clinic and field public health services in SPA-2. The Area Health Office was established to promote and improve the health of all residents, not just the poor or uninsured, by SPA-based planning, implementation and monitoring of health services, and new programs to meet local community needs in the San Fernando, East Valley, Glendale, and West Valley Health Districts. The Area Health Office identifies local health status and acts as a resource to address priority health issues through comprehensive health data collection and reporting for community based needs assessment, disease burden, performance indicators, and evaluation activities. SPA-2 Area Health Office team collaboration provides public health guidance in the areas of Public Health Nursing, Environmental Health, Medical Management (Communicable Diseases),

Epidemiology, Health Education, and Public Health Investigation to protect community health. The Area Health Office is involved in the restructuring and reintegration of public and personal health services through collaboration with the ValleyCare network of public-private partnerships to increase access and delivery of health care for all communities in the San Fernando and Santa Clarita Valleys.

Meet Each Need with Dignity

Established in 1971, in Pacoima, CA., MEND was formed as a volunteer emergency food bank with the goal of meeting the needs of the poor and helping people progress with dignity toward self-sufficiency. MEND provides free services to seven communities that surround the Pacoima area. These include Arleta, Sylmar, Pacoima, Lake View Terrace, Mission Hills, North Hills and San Fernando. Now after 30 years, MEND has expanded to offer a full range of comprehensive services to more than 250,000 individuals per year. Services include emergency food, clothing and furniture distribution, English and computer classes, employment support, medical and dental services, and a Christmas basket program.

ValleyCare Health Centers

ValleyCare Health Centers are the arm of the Los Angeles County Department of Health Services that oversees the seven Health Centers and one Comprehensive Health Center in SPA-2. These Health Centers include Mid-Valley Comprehensive Health Center, which provides primary care services for adults, women, and children as well as a range of specialty clinical services and ancillary care. The seven other Health Centers include Burbank, Glendale, North Hollywood, Pacoima, San Fernando, Sepulveda and Tujunga that provide primary care services. Two of these Centers also provide public health services, which include the Glendale Health Center and Pacoima Health Center. These Centers provide communicable disease triage, sexually transmitted disease clinic, tuberculosis clinic, directly observed therapy by community workers, immunizations for children and adults, public health investigation and public health registrar for reportable diseases and birth/death certificates. In addition, public health nursing is also provided at these two Centers through working with individuals and families in the community providing disease management, health education and follow-up.

The Wellness Community Valley/Ventura

The Wellness Community Valley/Ventura provides a variety of means through which cancer patients can actively participate in their fight for recovery. These free programs include ongoing weekly support groups lead by licensed psychotherapists for cancer patients, families and children, educational workshops presented by authorities in fields of interest to cancer patients, networking groups to discuss and exchange information about special areas of cancer such as prostate cancer, breast cancer, brain tumors, etc., yoga, stress reduction, relaxation/visualization, access to resources and social events. In the San Fernando Valley there is a special program for Spanish-speaking cancer patients and families.

V. ASSET MAPPING

As part of the community needs assessment, the participating organizations were asked to identify the programs and services that they provide to the community. Additionally, these organizations were asked to distribute an asset mapping worksheet to those agencies with whom they work on an ongoing basis for them to identify their programs and services. The intent of this exercise was to identify what resources already exist in the community and how these existing resources could be utilized to address priority needs and issues in the community. The exercise also provided information that organizations could use to build collaborations with other institutions providing similar services, complementary services, or serving similar populations. Included in the appendix of this report is the detailed resource matrix listing all of the programs and services provided by those organizations that completed the asset mapping matrix. This information has been compiled into a resource manual sorted by service and population target that will be distributed with the community needs assessment. The following organizations participated in the asset mapping exercise:

- ◆ Center for Psychological Services (Catholic Charities)
- ◆ Chatsworth Healthy Start
- ◆ Clinical Medica San Miguel
- ◆ El Nido Family Center
- ◆ Friends of the Family
- ◆ Henry Mayo Newhall Memorial Hospital
- ◆ Kaiser Permanente – Panorama City
- ◆ LAC/DHS – Service Planning Area 2 Office
- ◆ Meet Each Need with Dignity
- ◆ Mid-Valley Youth Center
- ◆ Mission Community Hospital
- ◆ Northridge Hospital Medical Center, Roscoe Campus
- ◆ Northridge Hospital Medical Center, Sherman Way Campus
- ◆ Providence Holy Cross Medical Center
- ◆ Providence Saint Joseph Medical Center
- ◆ Santa Clarita Valley Family YMCA
- ◆ SFV Community Mental Health Center, Inc.
- ◆ Sherman Oaks Hospital
- ◆ ValleyCare Health Centers/Olive View Medical Center
- ◆ Valley Community Clinic
- ◆ Valley Presbyterian Hospital
- ◆ The Wellness Community, Valley/Ventura

VI. DEMOGRAPHIC PROFILE

Service Planning Area 2 (SPA-2) encompasses the San Fernando and Santa Clarita Valleys. The population of the area is estimated to be 1.9 million people in which 1.7 million live in the San Fernando Valley and 194,000 live in the Santa Clarita Valley. SPA-2 includes 38 communities divided up into 62 zip codes. The San Fernando Valley, which includes a geographic area that occupies approximately 320 square miles, extends from Sylmar/Tujunga to the north, Agoura Hills/Calabasas to the west, Glendale/Burbank to the east, and Studio City/Sherman Oaks/Encino/Tarzana to the south. It is a very diverse area socially, economically, and ethnically. The Santa Clarita Valley, adjoining the northern boundary of the San Fernando Valley and covering approximately 400 square miles, includes the communities of Newhall, Saugus, Canyon Country, Valencia, Stevenson Ranch, and Castaic.

Population Size and Growth:

Communities in the San Fernando Valley with the largest population include:

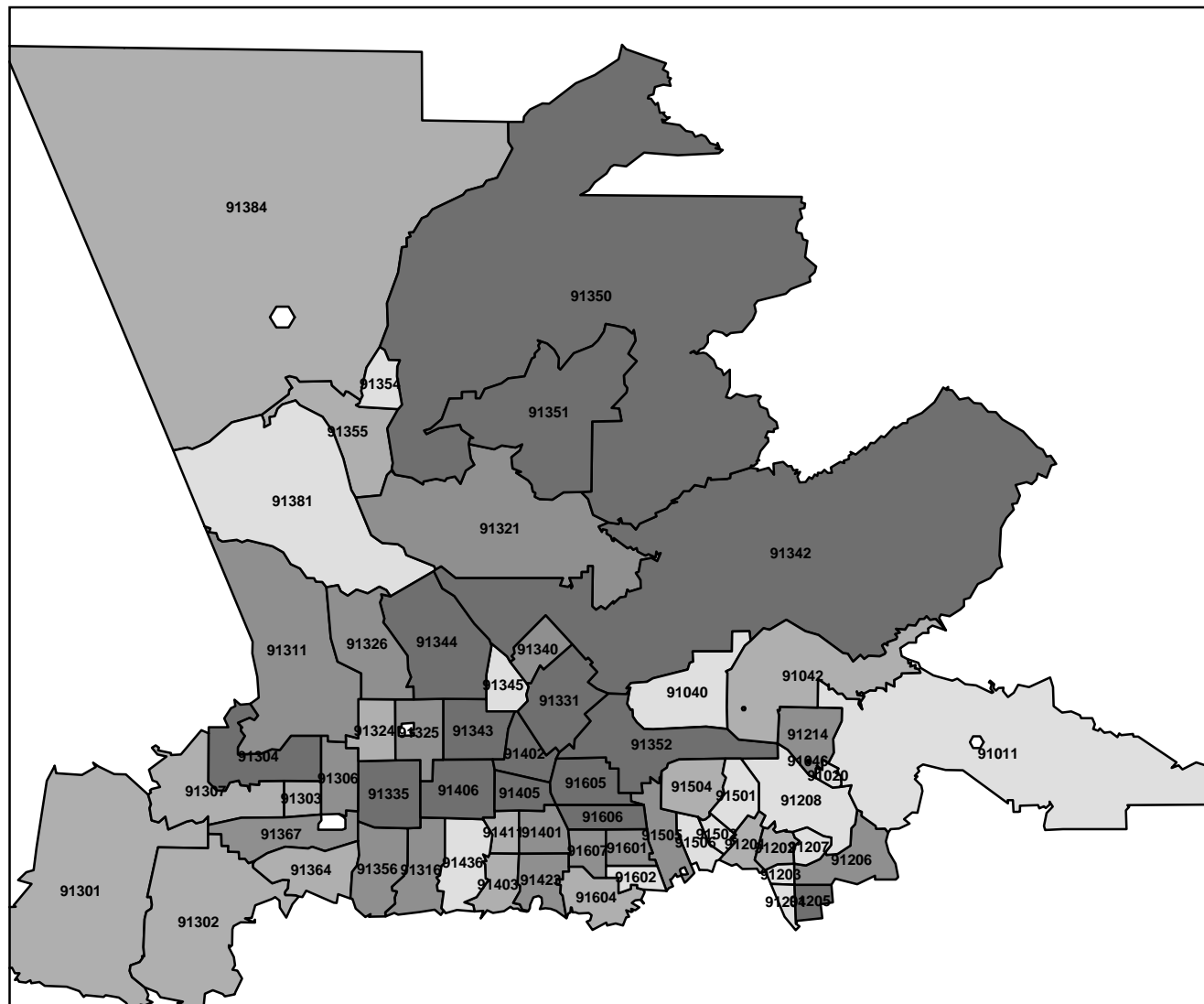
<u>Community</u>	<u>Population</u>
Glendale	175,043
Van Nuys	151,164
North Hollywood	150,897
Burbank	104,835
Pacoima	95,117
Northridge	85,271
Sylmar	73,863

Communities in the Santa Clarita Valley with the largest population include:

<u>Community</u>	<u>Population</u>
Canyon Country	50,623
Saugus	40,704
Valencia	40,589

San Fernando and Santa Clarita Valleys

2000 Total Population

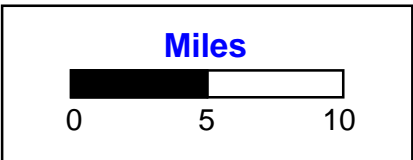


Legend

Regions

Total Population, 2000

- 708 to 20,715
- 20,715 to 26,579
- 26,579 to 40,056
- 40,056 to 95,117



The population of the San Fernando Valley is projected to increase by approximately 100,000 people by the year 2005. Communities projected to experience the greatest population growth during this period include:

<u>Community</u>	<u>Population Growth</u>
Glendale	9,971
North Hollywood	9,359
Van Nuys	7,567
Burbank	6,511
Pacoima	6,348
Sylmar	5,992

Within the Santa Clarita Valley the population is projected to increase by over 12,500 people by the year 2005. The communities projected to experience the greatest population growth during this period include:

<u>Community</u>	<u>Population Growth</u>
Canyon Country	2,969
Valencia	2,519
Saugus	2,104

Race/Ethnicity:

The population of SPA-2 is very diverse in terms of racial/ethnic composition. The population in the San Fernando Valley is more diverse compared to the Santa Clarita Valley which has a more homogenous population.

Within the San Fernando Valley the racial composition of the population is broken down as follows:

Caucasian	47.8%
Hispanic	37.3%
Asian Pacific Islander	10.8%
African American	3.6%
Other	0.5%

Communities in the San Fernando Valley with a large number of Hispanics include:

<u>Community</u>	<u>Population</u>	<u>% of Total Valley</u>	<u>Community</u>	<u>Population</u>	<u>% of Total Valley</u>
North Hollywood	86,451	13.5	Panorama City	37,059	5.8
Pacoima	78,085	12.2	Burbank	31,738	5.0
Van Nuys	76,724	12.0	Sun Valley	30,087	4.7
Sylmar	45,397	7.1	San Fernando	30,025	4.7
Glendale	43,849	6.9			

Communities in the San Fernando Valley with a large concentration of Asian Pacific Islanders include:

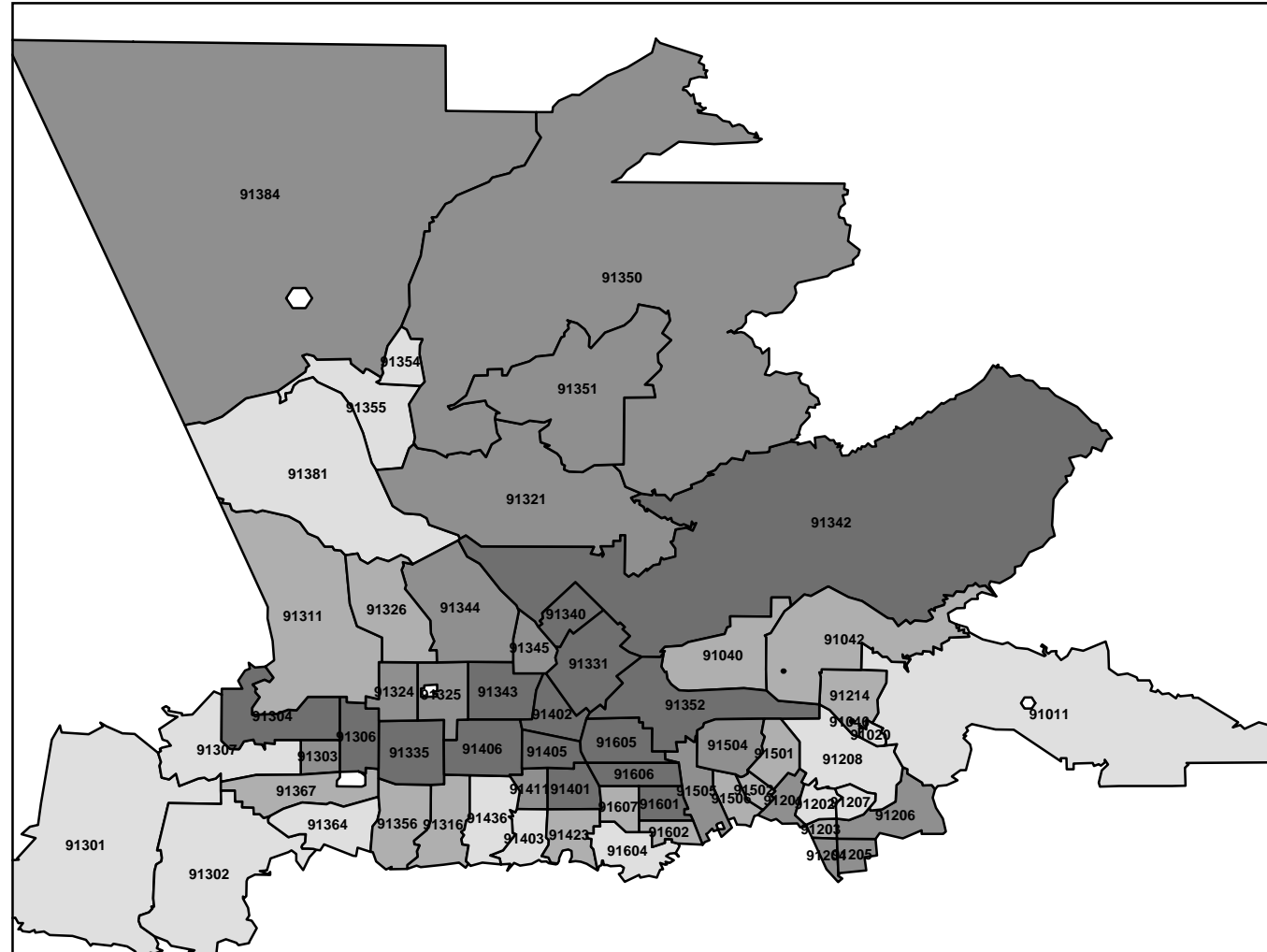
<u>Community</u>	<u>Population</u>	<u>% of Total Valley</u>
Glendale	33,279	17.9
North Hollywood	15,411	8.3
Northridge	13,709	7.4
Van Nuys	12,893	6.9
Burbank	9,486	5.1
Panorama City	8,982	4.8

Communities in the San Fernando Valley with a large concentration of African Americans include:

<u>Community</u>	<u>Population</u>	<u>% of Total Valley</u>
Van Nuys	8,621	14.1
North Hollywood	7,602	12.4
Pacoima	6,004	9.8
Panorama City	5,561	9.1

San Fernando and Santa Clarita Valleys

2000 Hispanic Population

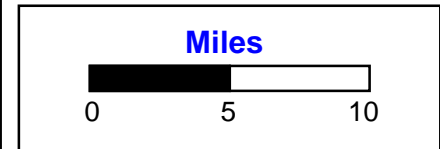


Legend

Regions

Population 0-17

- 49 to 2,872
- 2,872 to 6,570
- 6,570 to 13,670
- 13,670 to 78,085



Within the Santa Clarita Valley the racial composition of the population is as follows:

Caucasian	63.9%
Hispanic	25.8%
Asian Pacific Islander	5.7%
African American	3.9%
Other	0.7%

Communities with large concentrations of Hispanics in the Santa Clarita Valley include:

<u>Community</u>	<u>Population</u>	<u>% of Total Valley</u>
Castaic	13,128	26.3
Newhall	11,586	23.2
Saugus	9,864	19.8

Asian Pacific Islanders are more concentrated in the following communities in the Santa Clarita Valley:

<u>Community</u>	<u>Population</u>	<u>% of Total Valley</u>
Saugus	2,670	24.0
Valencia	2,666	24.0
Canyon Country	2,213	19.9

Communities in the Santa Clarita Valley with large concentrations of African Americans include:

<u>Community</u>	<u>Population</u>	<u>% of Total Valley</u>
Newhall	2,337	30.6
Saugus	1,987	26.0
Castaic	1,562	20.5

Household Income Levels:

Disparities exist in SPA-2 with regards to household income levels. Communities in the San Fernando Valley with a large number of low-income (below \$20K per year) households include:

<u>Community</u>	<u>Households</u>	<u>% of Total Valley</u>
Glendale	15,527	15.1
Van Nuys	12,945	12.6
North Hollywood	12,019	11.7
Burbank	7,265	7.1
Panorama City	4,254	4.2

Communities in the Santa Clarita with a large number of low-income households include:

<u>Community</u>	<u>Households</u>	<u>% of Total Valley</u>
Canyon Country	2,189	36.0
Newhall	1,451	23.9

Communities in the San Fernando Valley with a large number of high-income (over \$100K) households include:

<u>Community</u>	<u>Households</u>	<u>% of Total Valley</u>
Northridge	9,747	8.4
Glendale	9,493	8.2
Woodland Hills	8,214	7.1
Burbank	6,424	5.5
Sherman Oaks	6,223	5.4

Communities in the Santa Clarita Valley with a large number of high-income households include:

<u>Community</u>	<u>Households</u>	<u>% of Total Valley</u>
Valencia	3,561	27.8
Saugus	2,830	22.1

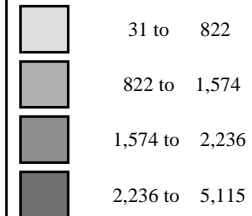
San Fernando and Santa Clarita Valleys

2000 Households Income <\$20,000

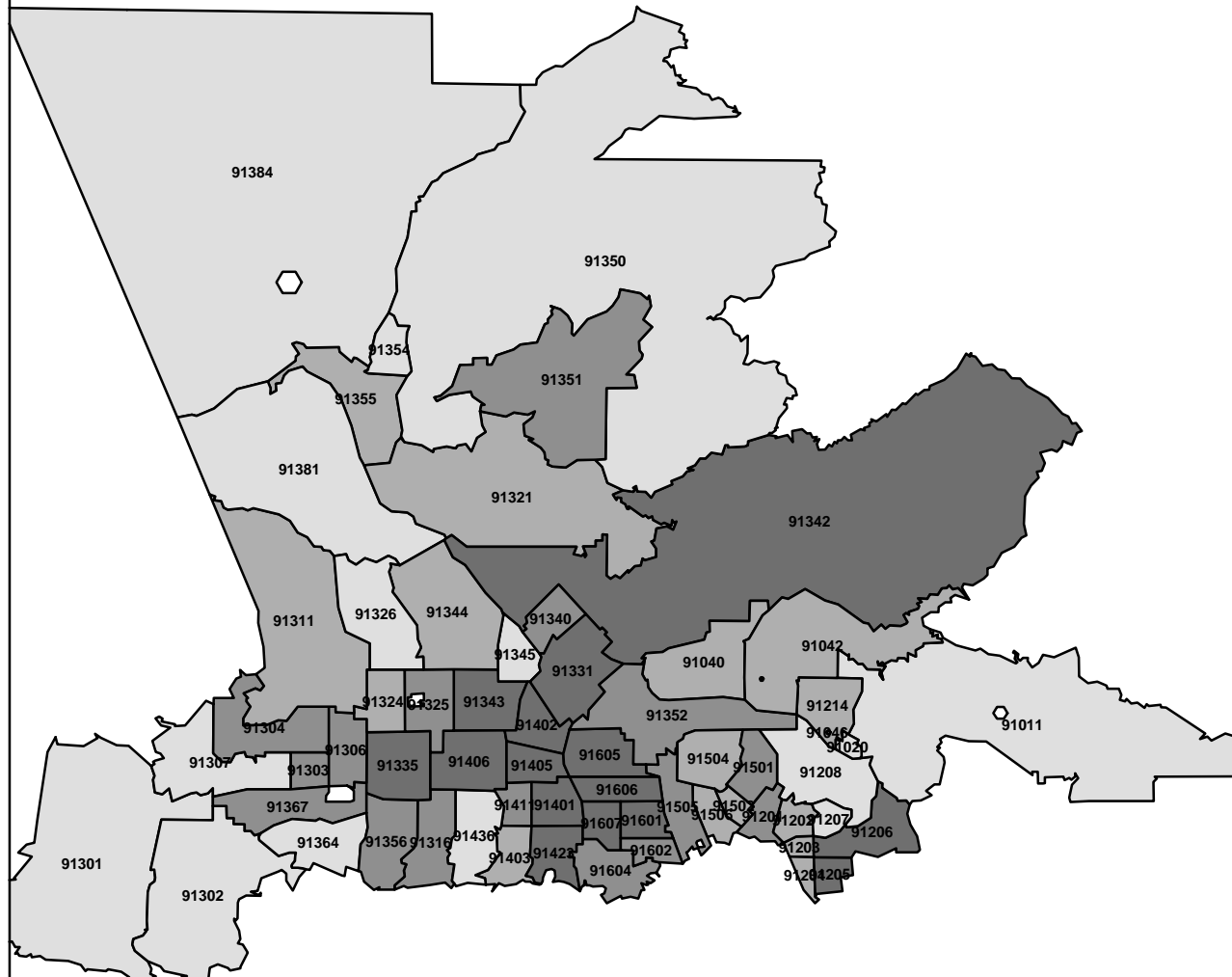
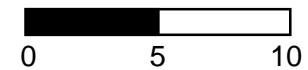
Legend

 Regions

Households Incomes <\$20,000



Miles



Population by Age:

A breakdown of the population by age shows where there are concentrations of seniors and children within SPA-2. Within the San Fernando Valley the communities with a large number of children (under 18) include:

<u>Community</u>	<u>Population</u>	<u>% of Total Valley</u>
North Hollywood	41,235	9.8
Van Nuys	40,642	9.7
Glendale	38,367	9.2
Pacoima	33,538	8.0
Sylmar	24,670	5.9

Within the Santa Clarita Valley the communities with a large number of children include:

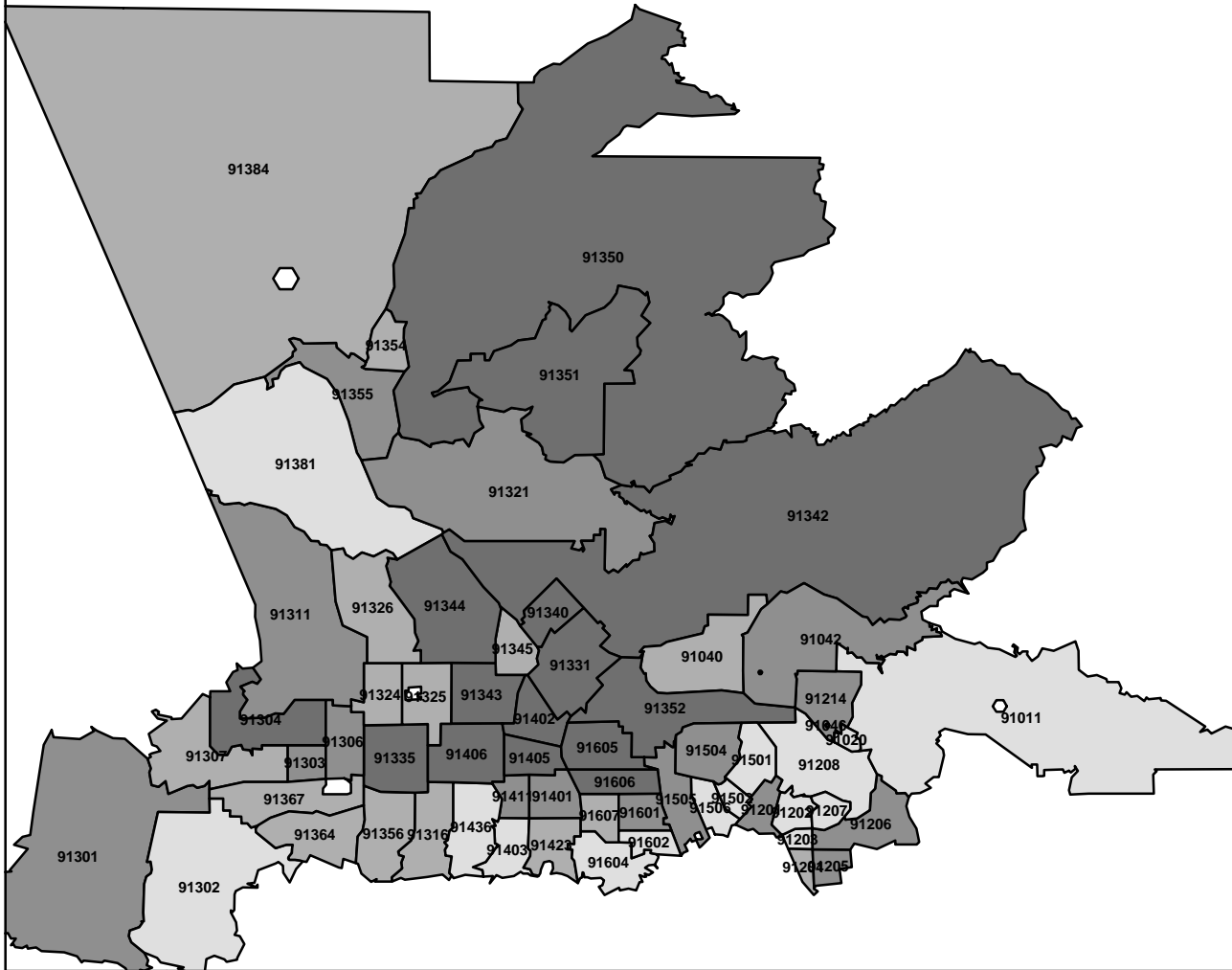
<u>Community</u>	<u>Population</u>	<u>% of Total Valley</u>
Canyon Country	13,889	26.6
Saugus	12,224	23.4

Communities with a large number of seniors (65 and above) in the San Fernando Valley include:

<u>Community</u>	<u>Population</u>	<u>% of Total Valley</u>
Glendale	25,019	12.1
Burbank	15,414	7.5
Van Nuys	14,584	7.1
North Hollywood	12,742	6.2
Woodland Hills	11,856	5.7
Northridge	11,482	5.6
Sherman Oaks	10,097	4.9

San Fernando and Santa Clarita Valleys

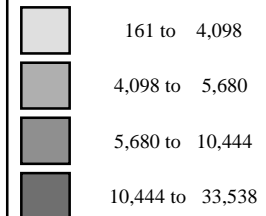
2000 Population Age 0-17



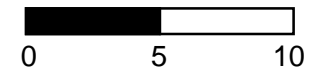
Legend

Regions

Population 0-17

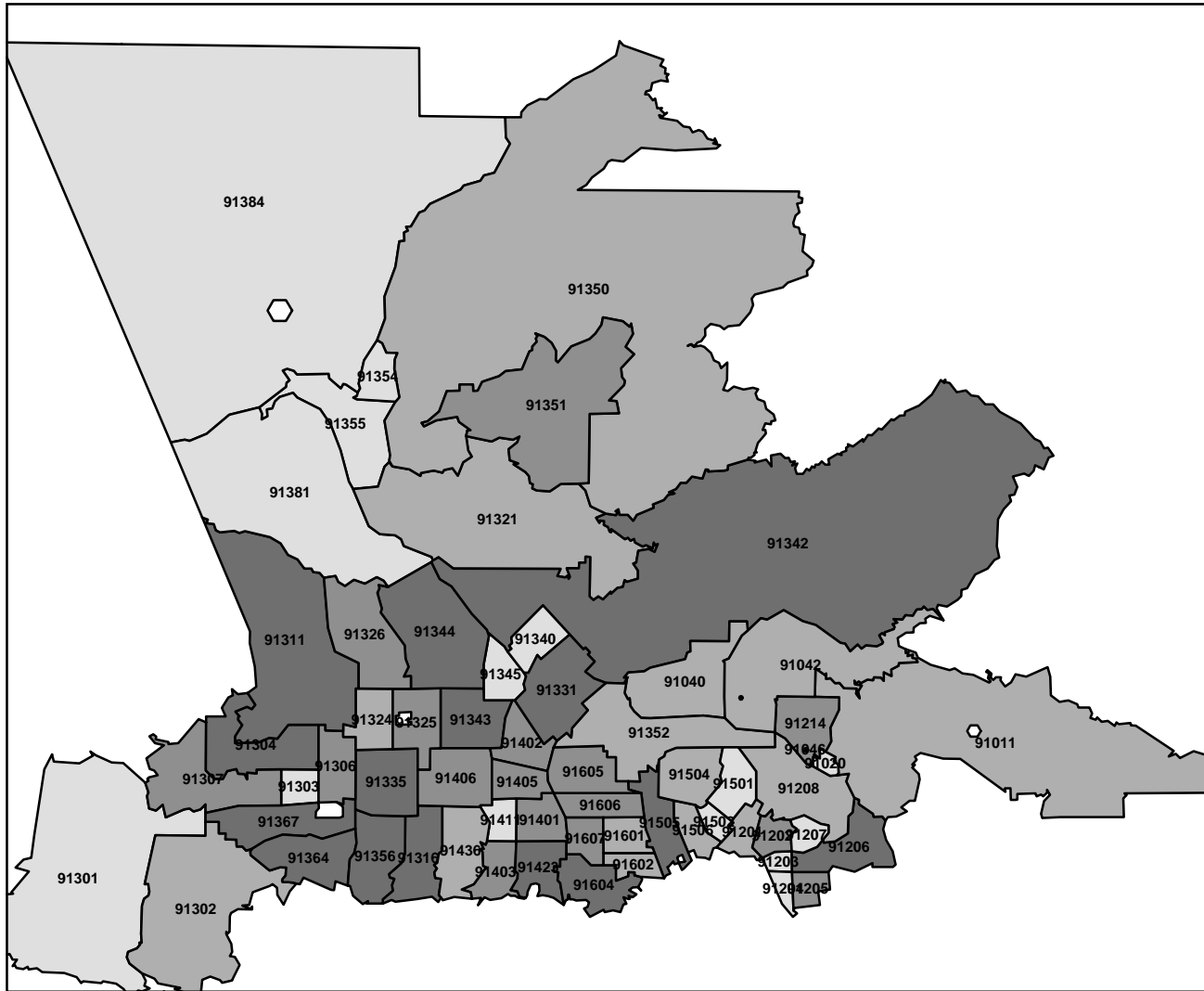


Miles



San Fernando and Santa Clarita Valleys

2000 Population Age 65+



Legend

Regions

Population over age 65

87 to 2,441
2,441 to 3,632
3,632 to 4,631
4,631 to 7,867

Miles

0 5 10

Communities with a large number of seniors in the Santa Clarita Valley include:

<u>Community</u>	<u>Population</u>	<u>% of Total Valley</u>
Canyon Country	4,631	30.6
Valencia	3,356	22.2

Communities in the San Fernando Valley with a large number of females of child-bearing age (ages 15 to 44) include:

<u>Community</u>	<u>Population</u>	<u>% of Total Valley</u>
Glendale	36,765	10.2
North Hollywood	33,863	9.4
Van Nuys	33,108	9.2
Pacoima	22,088	6.2

Communities in the Santa Clarita Valley with a large number of females of child-bearing age include:

<u>Community</u>	<u>Population</u>	<u>% of Total Valley</u>
Canyon Country	10,851	27.2
Saugus	8,963	22.5
Valencia	8,582	21.5

Educational Attainment:

Disparities exist among the population in SPA-2 regarding educational attainment of persons 25 and over. The level of educational attainment appears to be related to household income level when comparing the data.

Communities in the San Fernando Valley with a large proportion of persons who did not complete high school include:

<u>Community</u>	<u>Population</u>	<u>% of Total Valley</u>
North Hollywood	31,915	11.8
Glendale	29,669	10.9
Pacoima	28,510	10.5
Van Nuys	27,433	10.1
Sylmar	14,560	5.4

Communities in the Santa Clarita Valley with a large number of persons who did not complete high school include:

<u>Community</u>	<u>Population</u>	<u>% of Total Valley</u>
Castaic	5,155	25.5
Newhall	4,497	22.2

Communities in the San Fernando Valley with a large number of college graduates (4 year degree and above) include:

<u>Community</u>	<u>Population</u>	<u>% of Total Valley</u>
Glendale	35,305	11.6
Van Nuys	22,141	7.3
Northridge	21,724	7.2
Woodland Hills	19,517	6.4
North Hollywood	19,280	6.3

Communities in the Santa Clarita Valley with the largest number of 4-year college graduates include:

<u>Community</u>	<u>Population</u>	<u>% of Total Valley</u>
Valencia	8,766	31.1
Canyon Country	6,498	23.0

VII. SELECT HEALTH STATISTICS

Low Birth Weight Births:

Communities in the San Fernando Valley with high low birth weight births per 1,000 live births include:

<u>Community</u>	<u>Low Birth Weight Births per 1,000 Live Births in the SF Valley</u>
Calabasas	99.59
Mission Hills	85.94
Chatsworth	83.56
La Canada/Flintridge	83.33
La Crescenta	75.95

Communities in the Santa Clarita Valley with high low birth weight births per 1,000 live births include:

<u>Community</u>	<u>Low Birth Weight Births per 1,000 Live Births in the SC Valley</u>
Newhall	86.73
Canyon Country	74.19

Births With Late Prenatal Care:

Communities in the San Fernando Valley reporting a high rate of births with late prenatal care (per 1,000 live births) include:

<u>Community</u>	<u>Late Prenatal Care Births per 1,000 Live Births in the SF Valley</u>
Sun Valley	213.96
San Fernando	193.78
Pacoima	192.51
Pamorama City	182.20

Communities in the Santa Clarita Valley with a high rate of births with late prenatal care (per 1,000 live births) include:

<u>Community</u>	<u>Late Prenatal Care Births per 1,000 Live Births in the SC Valley</u>
Newhall	150.44
Canyon Country	117.20

Communities in the San Fernando Valley with a high number of infant deaths include:

<u>Community</u>	<u>Infant Deaths</u>
Van Nuys	23
Pacoima	14
North Hollywood	12

Births to Teen Mothers:

Communities in the San Fernando Valley with a large number of births to teenage mothers (under 18) include:

<u>Community</u>	<u>Live Births to Teen Mothers</u>	<u>% of Total Teen Births in the SF Valley</u>
Pacoima	147	15.8%
Van Nuys	141	15.1%
North Hollywood	105	11.3%
Panorama City	77	8.3%
Sylmar	70	7.5%

Communities in the Santa Clarita Valley with a large number of births to teenage mothers include:

<u>Community</u>	<u>Live Births to Teen Mothers</u>	<u>% of Total Teen Births in the SC Valley</u>
Canyon Country	16	38.1%
Newhall	16	38.1%

Persons Living With AIDS:

Within the San Fernando Valley, the communities with the largest number of persons living with AIDS include:

<u>Community</u>	<u>Persons</u>	<u>% of Total Cases in the SF Valley</u>
North Hollywood	391	19.7%
Van Nuys	251	12.7%
Glendale	168	8.5%
Studio City	120	6.1%
Burbank	117	5.9%

Within the Santa Clarita Valley, the communities with the largest number of persons living with AIDS include:

<u>Community</u>	<u>Persons</u>	<u>% of Total Cases in the SC Valley</u>
Saugus	17	28.8%
Canyon Country	14	23.7%

Sexually Transmitted Diseases:

The communities within the San Fernando Valley reporting the largest number of sexually transmitted disease cases include:

<u>Community</u>	<u>STD Cases</u>	<u>% of Total STD Cases in the SFValley</u>
North Hollywood	513	13.6%
Van Nuys	492	13.1%
Pacoima	351	9.3%
Panorama City	256	6.8%
Glendale	245	6.5%

The communities in the Santa Clarita Valley reporting the largest number of sexually transmitted disease cases include:

<u>Community</u>	<u>STD Cases</u>	<u>% of Total STD Cases in the SC Valley</u>
Canyon Country	57	33.5%
Newhall	49	28.8%

Alcohol and Drug Related Deaths:

Within the San Fernando Valley, the communities reporting the largest number of alcohol related deaths include:

<u>Community</u>	<u>Deaths</u>	<u>% of Total Alcohol Deaths in the SF Valley</u>
Pacoima	20	12.0%
Glendale	15	9.0%
North Hollywood	15	9.0%
Sylmar	13	7.8%
Van Nuys	12	7.2%

Within the Santa Clarita Valley, the community with the largest number of alcohol related deaths includes:

<u>Community</u>	<u>Deaths</u>	<u>% of Total Alcohol Deaths in the SC Valley</u>
Canyon Country	5	55.6%

The communities within the San Fernando Valley with the largest number of drug related deaths include:

<u>Community</u>	<u>Deaths</u>	<u>% of Total Drug Related Deaths in the SF Valley</u>
North Hollywood	22	17.9%
Burbank	8	6.5%
Canoga Park	7	5.7%
Encino	7	5.7%

Alcohol and Drug Related Hospital Discharges (1998):

The communities in the San Fernando Valley that had the largest number of alcohol related hospital discharges include:

<u>Community</u>	<u>Discharges</u>	<u>% of Total Alcohol Discharges in the SF Valley</u>
Glendale	614	12.3%
North Hollywood	492	9.9%
Van Nuys	447	9.0%
Burbank	328	6.6%
Pacoima	328	6.6%

The communities in the Santa Clarita Valley that had the largest number of alcohol related hospital discharges include:

<u>Community</u>	<u>Discharges</u>	<u>% of Total Alcohol Discharges in the SC Valley</u>
Canyon Country	145	34.4%
Newhall	97	23.0%

The communities in the San Fernando Valley with the largest number of drug related hospital discharges include:

<u>Community</u>	<u>Discharges</u>	<u>% of Total Drug Related Discharges in the SF Valley</u>
Van Nuys	430	9.7%
North Hollywood	409	9.3%
Glendale	404	9.2%
Burbank	309	7.0%
Sylmar	228	5.2%

The communities in the Santa Clarita Valley with the largest number of drug related hospital discharges include:

<u>Community</u>	<u>Discharges</u>	<u>% of Total Drug Related Discharges in the SC Valley</u>
Canyon Country	105	33.4%
Saugus	73	23.2%

Leading Causes of Death (for 1998):

The leading causes of death in the San Fernando Valley (for the entire population) based on number of cases include:

<u>Causes of Death</u>	<u>Cases</u>	<u>Rate per 100K Population</u>
Heart Disease	3,616	220.8
Malignant Neoplasms	2,536	154.9
Other Causes	1,866	113.9
Cerebrovascular Accidents	743	45.4
Pneumonia/Influenza	655	40.0

The leading causes of death in the Santa Clarita Valley (for the entire population) based on number of cases include:

<u>Causes of Death</u>	<u>Cases</u>	<u>Rate per 100K Population</u>
Heart Disease	218	113.8
Malignant Neoplasms	204	106.5
Other Causes	109	56.9
Cerebrovascular Accidents	66	34.5
Chronic Obstructive Pulmonary Disease	35	18.3

VIII. ASSESSMENT METHODOLOGY

Numerous data sources were utilized in compiling the community needs assessment. The community needs assessment completed in 1998 was used as a foundation to guide the process for this project. The targeted groups identified for the community needs assessment included:

- Poor and Medically Indigent
- Seniors (65 and above)
- Children (ages 0 to 17)
- Adults (ages 18 to 64)

A survey questionnaire was developed to identify the high priority needs for each of these targeted population groups. A listing of needs/issues were developed by the group working on this project. The survey instrument used for the community needs assessment in 1998 was incorporated into the current survey instrument so that comparisons could be done to determine if the priority needs/issues had changed over the last three years by each target group. Persons completing the survey were asked to identify the top five needs/issues for each targeted population group. Participants were also asked to list any other needs or issues for these targeted groups that were not on the list. Select ethnic groups were also listed on the survey and participants were asked to list any specific needs/issues they encounter within these groups.

The survey questionnaire was distributed to community-based organizations, educators, health care providers, local government and community leaders, and social service agencies. The survey was distributed through the individuals working on the needs assessment project to the organizations and groups that they work with in the community. Over 160 surveys were distributed to various organizations and individuals in the community. There were 94 completed surveys returned and 81 were used in the tabulating the results to identify the priority needs/issues (13 surveys were completed incorrectly and were unable to be included in the tabulated scoring).

The key community issues/needs identified through this process are reviewed in the next section of this report. The detailed results from the survey are included in the Appendix of this report.

IX. KEY FINDINGS AND NEEDS BY TARGET GROUP

This section provides an overview of the key issues and needs identified from the data compiled for this project. Both primary and secondary data sources were utilized for the community needs assessment. The secondary data sources included:

- Los Angeles County Department of Health Services 1997 and 1999 Health Surveys
- Los Angeles County Department of Health Services Emergency Medical Services Statistics
- The Health of the Residents in the San Fernando Valley Service Planning Area, December 2000
- Vital Statistics from the Los Angeles County Department of Health Services
- Los Angeles Unified School District Campus Profiles
- United Way of Greater Los Angeles State of the County Report, 1998-99
- SPA-2 Capacity Survey, 2000
- Claritas Demographic Information, 2000
- Office of Statewide Health Planning and Development Hospital Inpatient Discharge Data, 1998-99
- Assessing the Community Needs, A Report on the San Fernando and Santa Clarita Valleys, 1998
- Hospital Emergency Department Principal Diagnosis Data

The primary data source for this project was the survey distributed to organizations that asked respondents to identify the priority needs and issues for the four key targeted groups including:

- Poor and Medically Indigent
- Children
- Seniors
- Adults

This section provides a summary of the key findings from the data for each of these four targeted population groups.

POOR AND MEDICALLY INDIGENT

Key Findings:

- Approximately, 14.6% of the population in SPA-2 (SFV and SCV) live below the poverty level. The high poverty areas include:
 - North Hollywood (13% of total SPA-2 population below the poverty level)
 - Glendale (12%)
 - Van Nuys (12%)
 - Pacoima (9%)
 - Panorama City (6%)
 - Sylmar (6%)
- Within SPA-2 the 1999 figures show that 14% of the population are receiving some type of public assistance (e.g. Medi-Cal, AFDC, etc). Areas with a high percentage of the population on public assistance include:
 - Glendale (15% of the total SPA-2 population on public assistance)
 - North Hollywood (13%)
 - Van Nuys (12%)
 - Pacoima (8%)
 - Canoga Park/Winnetka (7%)
 - Panorama City (6%)
- There are approximately 514,133 uninsured individuals in SPA-2 or 28% of the total population. Communities with the largest number of uninsured individuals include:
 - North Hollywood (11% of the total SPA-2 uninsured population)
 - Glendale (10%)
 - Van Nuys (10%)
 - Pacoima (8%)
 - Canoga Park/Winnetka (6%)
 - Sylmar (6%)
- Persons without health insurance had the highest percentage of those having difficulty getting needed medical care (58%)
- The estimated number of medical visits not provided by public and private clinics in SPA-2 due to capacity limitations are 4,654 visits per month.

- At the public clinics in SPA-2, the wait for an adult primary care visit ranges from 10 to 60 days, specialty care visit from 14 to 69 days, pediatric primary care from 0 to 30 days, and women’s care from 15 to 36 days.
- At the private clinics within SPA-2, the wait for an adult primary care visit ranges from 7 to 45 days, gynecology visit from 14 to 18 days, pediatric primary care from 1 to 21 days, and obstetrics from 3 to 18 days.
- Persons without health insurance are more likely to have no regular source of health care (52%) compared to those with insurance coverage.
- According to the 2000 census data, approximately 16.8% of the households in the SFV report annual incomes below \$20,000.
- There are approximately 10,858 homeless persons in SPA-2 of which 80% are individuals and 20% are families. Forty six percent of the homeless are identified as substance abusers.

Key Needs:

Based on the survey results, the following top ten priority needs were identified for the poor and medically indigent listed in priority order.

<u>Need</u>	<u>Respondents</u>	<u>Ranking Score (low = higher priority)</u>
Affordable housing	38	2.00
Health insurance that is affordable and portable	36	2.97
Affordable and reliable transportation services	26	3.04
Employment training and job placement programs	26	3.19
Primary medical services	22	2.46
Affordable dental care	21	2.38
Affordable mental health services	20	2.77
Providers who accept Medi-Cal and Healthy Families	18	2.94
Cultural issues/barriers to obtaining health care	17	3.41
Assistance for multi-health and social issues families	17	3.53

CHILDREN (Ages 0 to 17)

Key Findings:

- Children comprise 24.4% of the population in the San Fernando Valley and 27.0% of the population in the Santa Clarita Valley. Communities with the highest percentages of the total number of children in the SFV include:
 - North Hollywood
 - Van Nuys
 - Glendale
 - Pacoima
 - SylmarSanta Clarita Valley
 - Canyon Country
 - Saugus
- The most common inpatient DRGs for children (based on volume from the 1999 OSHPD data) in the SFV include:
 - Normal newborn (18,152)
 - Neonate with other significant problems (3,880)
 - Full term neonate with major problems (2,303)
 - Bronchitis and asthma, age 0 to 17 (1,234)
 - Pre-maturity w/o major problems (577)
 - Simple pneumonia and pleurisy, age 0 to 17 (567)
- The most common inpatient DRGS for children (based on volume from the 1999 OSHPD data) in the SCV include:
 - Normal newborns (1,837)
 - Neonate with other significant problems (641)
 - Full-term neonate with major problems (281)
 - Bronchitis and asthma, age 0 to 17 (120)
 - Pre-maturity w/o major problems (80)
- The most common diagnoses for children seen in Emergency Departments within SPA-2 include:
 - Otitis Media
 - Acute Upper Respiratory Infection
 - Fever

- Unspecified Viral Infection
- Noninfectious Gastroenteritis
- Acute Pharyngitis
- Abdominal Pain, Unspecified Site
- Asthma w/o Status Asthmaticus
- There are approximately 137,546 uninsured children (ages 0 to 19) in SPA-2.
- There are 24,715 children enrolled in the Healthy Families Program in SPA-2.
- The breakdown of children by insurance coverage include:
 - Medi-Cal/Healthy Families (23.5%)
 - Private Insurance (59.6%)
 - Uninsured (16.9%)
- Approximately 13% of the infants born in SPA-2 were to mothers receiving late or no prenatal care.
- Vital statistics for 1998 show that approximately 3% of the infants born in SPA-2 were to teen mothers less than 18 years of age.
- The leading causes of death among children over 4 years of age include motor vehicle accidents, homicide, malignant neoplasms, other accidents (unintentional injuries), and suicide.

Key Needs:

Based on the survey results, the following top ten priority needs were identified for children listed in priority order.

<u>Need</u>	<u>Respondents</u>	<u>Ranking Score (low = higher priority)</u>
Affordable day care services	32	2.34
Affordable dental care	30	2.73
Health insurance that is affordable and portable	27	2.26
Pregnancy prevention programs	22	3.14
Nutritional programs	21	3.29
Abuse treatment and prevention programs	20	2.45
Primary medical services	18	1.89
Safe living environment	17	2.82
Substance abuse prevention and treatment programs	17	3.71
After hours medical care (e.g. weekends, evenings)	14	3.00

ADULTS (Ages 18 to 64)

Key Findings:

- Adults between the ages of 18 to 64 comprise 63.5% of the population in the San Fernando Valley (SFV) and 65.2% of the population in the Santa Clarita Valley (SCV). In terms of numbers this population represents 1,089,193 people in the SFV and 126,200 people in the SCV.
- The adult population is closely split between males (51%) and females (49%) in the SFV. In the Santa Clarita Valley, males represent a higher proportion of the adult population (55%) compared to females (45%).
- Recent studies estimate that approximately 367,380 adults between the ages of 20 to 64 are uninsured in SPA-2. This study shows that the number of uninsured adults has declined from 1997, in which over 370,000 adults were estimated to be uninsured.
- Approximately 243,000 adults are estimated to have no regular source of medical care in 1999 compared with 311,000 in 1997.
- In 1999, approximately 371,000 adults had difficulty obtaining medical care. This number is down from the 1997 estimates of 406,000 adults.
- In terms of health status, approximately 226,000 adults in SPA-2 perceive their health to be fair/poor.
- An estimated 84,000 adults (18 and above) are diagnosed with diabetes in SPA-2.
- In 1999, an estimated 484,000 adults (18 and above) are overweight in SPA-2.
- There are 277,000 adults estimated to have a diagnosis of hypertension in the SPA.
- Approximately, 267,000 adults (18 and above) in SPA-2 smoke cigarettes.
- The highest percentage of alcohol related hospital discharges were among the age group of adults 45-64 years.
- The highest percentage of drug related hospital discharges were among the age group of adults 25-44 years.
- The top inpatient DRGs among persons ages 15 to 44 years (based on 1999 OSHPD data) include:

San Fernando Valley:

- Vaginal Delivery (17,129)
- Cesarean Section (6,995)
- Psychoses (3,983)
- Uterine and Adnexa Procedures for Non-Malignancy (1,145)
- Other Antepartum Diagnoses w Medical Complications (1,120)

Santa Clarita Valley:

- Vaginal Delivery (2,109)
- Cesarean Section (756)

- Psychoses (384)
- Uterine and Adnexa Procedures for Non-Malignancy (169)
- Chest Pain (83)
- The top inpatient DRGs among adults ages 45 to 64 years (based on 1999 OSHPD data) include:
 - San Fernando Valley:
 - Psychoses (2,098)
 - Chest Pain (1,277)
 - Uterine and Adnexa Procedures for Non-Malignancy (886)
 - Other Permanent Cardiac Pacemaker Implant or PTCA with Coronary Artery Stent Implant (830)
 - Heart Failure and Shock (777)
 - Santa Clarita Valley:
 - Chest Pain (162)
 - Psychoses (124)
 - Other Permanent Cardiac Pacemaker Implant or PTCA with Coronary Artery Stent Implant (96)
 - Uterine and Adnexa Procedures for Non-Malignancy (95)
 - Chronic Obstructive Pulmonary Disease (68)
- The most common Emergency Department diagnoses for persons ages 15 to 44 treated in SPA-2 include:
 - Abdominal Pain, Unspecified
 - Follow-Up Exam
 - Sprain of Neck
 - Open Wound of Finger
 - Asthma w/o Status of Asthmaticus
 - Headache
 - Acute Pharyngitis
 - Noninfectious Gastroenteritis

- The most common Emergency Department diagnoses for adults (ages 45 to 64) treated in SPA-2 include:
 - Chest Pain
 - Abdominal Pain Unspecified Site
 - Lumbago
 - Follow-Up Exam
 - Sprain of Neck
 - Headache
 - Acute Bronchitis

Key Needs:

Based on the survey results, the following top ten priority needs were identified for adults listed in priority order.

<u><i>Need</i></u>	<u><i>Respondents</i></u>	<u><i>Ranking Score (low = higher priority)</i></u>
Health insurance that is affordable and portable	38	2.37
Employment training and job placement programs	26	2.81
Affordable housing	23	1.78
Primary medical services	21	1.91
Assistance for multi-health and social issues families	16	3.25
Wellness, screening and prevention programs	16	3.44
Women's health screening programs (e.g. Gyn screenings)	15	3.67
After hours medical care for non-emergent conditions	14	3.00
Substance abuse prevention and treatment programs	14	3.86
Affordable dental care	13	3.31

SENIORS (Age 65+)

- Seniors comprise 12.1% of the population in the San Fernando Valley and 7.8% of the population in the Santa Clarita Valley.
- Approximately 7.4% of persons living below the poverty level in SPA-2 are seniors. Communities representing the largest number of seniors living below the poverty level include Glendale, North Hollywood, Pacoima/Arleta, Van Nuys, and Burbank.
- Data shows that 1.8% of the uninsured population in SPA-2 are seniors.
- The most common inpatient DRGs for seniors in the San Fernando Valley (based on volume from the 1999 OSHPD data) include:
 - Heart failure and shock (3,904)
 - Simple pneumonia and pleurisy (3,295)
 - Specific cerebrovascular disorders except TIA (2,318)
 - Chronic obstructive pulmonary disease (2,300)
 - Major joint and limb reattachment procedures of the lower extremity (1,860)
- The most common inpatient DRGs for seniors in the Santa Clarita Valley (based on volume from the 1999 OSHPD data) include:
 - Heart failure and shock (304)
 - Simple pneumonia and pleurisy (258)
 - Chronic obstructive pulmonary disease (256)
 - Chest pain (198)
 - Nutritional and miscellaneous metabolic disorders (136)
- For seniors treated in the Emergency Departments within SPA-2, the most common diagnoses included:
 - Abdominal Pain
 - Chest Pain
 - Congestive Heart Failure
 - Urinary Tract Infection, NOS
 - Pneumonia, Organism NOS
 - Asthma w/o Status Asthmaticus
 - Obstructive Chronic Bronchitis with Exacerbation
- The leading causes of death among seniors in SPA-2 include heart disease, malignant neoplasms, cerebrovascular disease, and pneumonia and influenza.
- Seniors comprised 24% of the alcohol-related deaths in SPA-2 in 1998.

Key Needs:

Based on the survey results, the following top ten priority needs were identified for seniors listed in priority order.

<u><i>Need</i></u>	<u><i>Respondents</i></u>	<u><i>Ranking Score (low = higher priority)</i></u>
Affordable and reliable transportation services	42	2.72
Affordable home care and long-term care services	39	2.54
Chronic disease management (e.g. diabetes, asthma)	27	3.04
Affordable housing	23	2.34
Health insurance that is affordable and portable	20	2.55
Coordination of existing programs and services	20	2.80
Nutritional programs	17	3.82
Primary medical services	15	2.27
Abuse, treatment and prevention programs	15	2.93
Affordable day care services (e.g. adult day care)	14	2.93

X. COMMON THEMES

Based on a review of the primary and secondary data collected for this community needs assessment, some common needs were identified across the targeted population groups (e.g. poor and medically indigent, children, seniors, adults).

- Health insurance that is affordable and portable is a need identified as a priority across all four targeted groups.
- Primary medical services is a priority need identified for the poor and medically indigent, children and seniors.
- Affordable dental care is a need identified for the poor and medically indigent, children and adults.
- Affordable housing was a priority need identified for the poor and medically indigent, seniors and adults.

Conditions treated in the emergency department that were common across the four targeted groups included:

- Asthma
- Abdominal Pain
- Headache

From these common conditions, in addition to some of the other high volume diagnoses treated in the E.D. it is evident that some of these conditions could be treated in a less acute setting (e.g. physician office, urgent care). The increase utilization of hospital emergency departments in SPA-2 relates to the increase in diversion hours over the last five years. Hospital emergency departments in SPA-2 were on diversion 32,032 hours in 2000 compared with 12,395 hours on diversion in 1997.

A review of the 1999 inpatient utilization for hospitals reveals some common diseases across population groups.

- Simple pneumonia and pleurisy is one of the top ten inpatient DRGs in SPA-2 for children, adults (ages 45 to 64) and seniors (age 65+).
- Mental health continues to be a priority need in SPA-2 that is included in the top ten inpatient DRGs (psychoses) for all age groups except seniors.
- Chronic diseases (e.g. asthma, bronchitis) account for many of the acute care inpatient admissions in SPA-2 across age groups signaling a need for better disease management.

Communities that represent significant numbers of under-served and vulnerable populations in the San Fernando Valley include:

- Glendale
- Pacoima
- Sylmar
- North Hollywood
- Panorama City
- Van Nuys

Communities that represent significant numbers of under-served and vulnerable populations in the Santa Clarita Valley include:

- Newhall/Saugus

XI. COMPARISON OF NEEDS/ISSUES TO THE PREVIOUS NEEDS ASSESSMENT

The following table provides a summary of the high priority needs and issues by target population group that were identified in both the 1998 community needs assessment and the current assessment based on the primary data collected from the community.

Key Issues/Needs	Poor & Indigent		Children (0-17)		Adults (18-64)		Seniors (65+)	
	1998	2001	1998	2001	1998	2001	1998	2001
Abuse treatment and prevention programs.			✓	✓				
Affordable and reliable transportation services.	✓	✓					✓	✓
Affordable day care services (adult and child).			✓	✓				
Affordable dental care.	✓	✓	✓	✓	✓	✓		
Affordable home care and long-term care services.							✓	✓
Affordable housing.	✓	✓						
After-hours medical care (e.g. evenings & weekends) for non-emergent conditions.					✓	✓		
Coordination of existing programs and services in the community.							✓	✓
Health insurance that is affordable and portable.	✓	✓			✓	✓		
Nutritional programs.							✓	✓
Primary medical services.	✓	✓	✓	✓				
Pregnancy prevention programs.			✓	✓				

XII. CONCLUSION

The purpose of this needs assessment is to provide hospitals and other organizations with an information resource on the communities they serve. The data collected identifies common needs and issues across segments of the population and other needs unique to particular population groups. This information can assist organizations with program development, fund development, and strategic planning activities. This project was a collaborative effort involving many organizations. This collaborative spirit will continue as organizations identify specific issues in the community to focus their time and pool their resources to develop programs and services to address the unmet needs. Common areas of interest and the target populations being served should provide the catalyst for organizations to collaborate on projects addressing priority needs in the community.

XIII. APPENDICES

Appendix A	San Fernando Valley / Santa Clarita Valley Zip Codes and Communities
Appendix B	Survey Instrument and Survey Results
Appendix C	Community Needs Assessment Committee Members
Appendix D	Community Resource/Asset Inventory
Appendix E	Demographic Tables
Appendix F	Data Tables

APPENDIX A

**SAN FERNANDO VALLEY &
SANTA CLARITA VALLEY**

ZIP CODES AND COMMUNITIES

San Fernando Valley Zip Codes

City	Zip Code
La Canada-Flintridge	91011
Montrose	91020
Sunland	91040
Tujunga	91042
Verdugo City	91046
Glendale	91201
Glendale	91202
Glendale	91203
Glendale	91204
Glendale	91205
Glendale	91206
Glendale	91207
Glendale	91208
La Crescenta	91214
Agoura	91301
Calabassas	91302
Canoga Park	91303
Canoga Park	91304
Winnetka	91306
West Hills	91307
Chatsworth	91311
Encino	91316
Encino	91436
Northridge	91324
Northridge	91325
Northridge	91326
Pacoima	91331
Reseda	91335

Santa Clarita Valley Zip Codes

City	Zip Code
San Fernando	91340
Sylmar	91342
North Hills	91343
Granada Hills	91344
Mission Hills	91345
Sun Valley	91352
Tarzana	91356
Woodland Hills	91364
Woodland Hills	91367
Van Nuys	91401
Panorama City	91402
Sherman Oaks	91403
Sherman Oaks	91423
Van Nuys	91405
Van Nuys	91406
Van Nuys	91411
Burbank	91501
Burbank	91502
Burbank	91504
Burbank	91505
Burbank	91506
North Hollywood	91601
North Hollywood	91602
North Hollywood	91605
North Hollywood	91606
Studio City	91604
Valley Village	91607

City	Zip Code
Newhall	91321
Saugus	91350
Canyon Country	91351
Valencia	91354
Valencia	91355
Stevenson Ranch	91381
Castaic	91384

APPENDIX B

SURVEY INSTRUMENT & RESULTS

**San Fernando Valley / Santa Clarita Valley
Community Benefits Committee
Community Needs Assessment Survey**

For each target group (Poor and Indigent, Children, Seniors, and Adults) identify the top five needs/issues and rank in priority order (1= highest priority).

Needs/Issues	Poor and Indigent	Children (Age 0 to 17)	Seniors (Age 65+)	Adults (Age 18 to 64)
Abuse treatment and prevention (e.g. child, domestic, elder) programs	N= 7 Ave. 3.57	N= 20 Ave. 2.45	N= 15 Ave. 2.93	N= 9 Ave. 2.56
Affordable and reliable transportation services	N= 26 Ave. 3.04	N= 5 Ave. 2.00	N= 42 Ave. 2.72	N= 11 Ave. 2.55
Affordable day care services (adult and child)	N= 14 Ave. 2.29	N= 32 Ave. 2.34	N= 14 Ave. 2.93	N= 9 Ave. 3.22
Affordable dental care	N= 21 Ave. 2.38	N= 30 Ave. 2.73	N= 6 Ave. 2.83	N= 13 Ave. 3.31
Affordable home care and long-term care services	N= 2 Ave. 3.00	N= 0	N= 39 Ave. 2.54	N= 2 Ave. 3.00
Affordable housing	N= 38 Ave. 2.00	N= 3 Ave. 1.67	N= 23 Ave. 2.34	N= 23 Ave. 1.78
Affordable mental health services	N= 20 Ave. 2.77	N= 4 Ave. 2.50	N= 8 Ave. 3.25	N= 9 Ave. 3.78
Affordable optometry services	N= 5 Ave. 3.80	N= 8 Ave. 3.00	N= 1 Ave. 4.00	N= 0
After hours medical care (e.g. evenings & weekends) for non-emergent conditions (e.g. urgent care)	N= 10 Ave. 2.80	N= 14 Ave. 3.00	N= 4 Ave. 3.50	N= 14 Ave. 3.00
Assistance for multi-health and social issues families	N= 17 Ave. 3.53	N= 11 Ave. 3.27	N= 11 Ave. 2.91	N= 16 Ave. 3.25
Chronic disease management (e.g. diabetes, asthma)	N= 13 Ave. 3.00	N= 5 Ave. 2.40	N= 27 Ave. 3.04	N= 6 Ave. 3.00
Coordinated case management services	N= 2 Ave. 3.00	N= 3 Ave. 3.33	N= 9 Ave. 2.89	N= 1 Ave. 5.00
Coordination of existing programs and services in the community	N= 9 Ave. 3.44	N= 9 Ave. 2.67	N= 20 Ave. 2.80	N= 8 Ave. 1.63

Cultural issues/barriers to obtaining health care	N= 17 Ave. 3.41	N= 6 Ave. 2.17	N= 2 Ave. 3.50	N= 8 Ave. 3.38
Employment training and job placement programs	N= 26 Ave. 3.19	N= 4 Ave. 4.50	N= 1 Ave. 5.00	N= 26 Ave. 2.81
Exercise and physical fitness programs	N= 2 Ave. 2.00	N= 9 Ave. 3.89	N= 10 Ave. 3.80	N= 8 Ave. 3.00
Expanded community based services	N= 5 Ave. 3.60	N= 8 Ave. 4.13	N= 3 Ave. 5.00	N= 3 Ave. 4.00
Health education programs	N= 11 Ave. 2.64	N= 14 Ave. 3.43	N= 8 Ave. 3.00	N= 8 Ave. 2.50
Health insurance that is affordable and portable	N= 36 Ave. 2.97	N= 27 Ave. 2.26	N= 20 Ave. 2.55	N= 38 Ave. 2.37
Injury and accident prevention programs	N= 0	N= 6 Ave. 3.67	N= 4 Ave. 4.00	N= 1 Ave. 4.00
Language and communication issues	N= 10 Ave. 2.70	N= 4 Ave. 3.50	N= 5 Ave. 2.80	N= 6 Ave. 3.00
Men's health screening programs (e.g. prostate cancer)	N= 2 Ave. 4.00	N= 0	N= 5 Ave. 2.80	N= 4 Ave. 2.75
Nutritional programs	N= 12 Ave. 3.00	N= 21 Ave. 3.29	N= 17 Ave. 3.82	N= 7 Ave. 4.14
Pregnancy prevention programs	N= 8 Ave. 3.25	N= 22 Ave. 3.14	N= 0	N= 6 Ave. 3.33
Primary medical services	N= 22 Ave. 2.46	N= 18 Ave. 1.89	N= 15 Ave. 2.27	N= 21 Ave. 1.91
Providers who accept Medi-Cal and Healthy Families	N= 18 Ave. 2.94	N= 12 Ave. 2.33	N= 3 Ave. 3.00	N= 3 Ave. 3.33
Safe living environment	N= 13 Ave. 3.00	N= 17 Ave. 2.82	N= 13 Ave. 3.08	N= 5 Ave. 3.80
Services for persons with developmental disabilities	N= 1 Ave. 3.00	N= 5 Ave. 4.20	N= 3 Ave. 4.67	N= 1 Ave. 1.00
Sexually transmitted disease prevention programs	N= 0	N= 8 Ave. 2.50	N= 0	N= 9 Ave. 4.33
Specialty medical services(e.g. Orthopedics, Neurology)	N= 3 Ave. 3.33	N= 4 Ave. 4.25	N= 8 Ave. 3.38	N= 1 Ave. 2.00
Substance abuse prevention and treatment programs	N= 7 Ave. 3.57	N= 17 Ave. 3.71	N= 1 Ave. 3.00	N= 14 Ave. 3.86

Violence and anger management programs	N= 4 Ave. 3.25	N= 7 Ave. 3.29	N= 4 Ave. 3.25	N= 11 Ave. 4.46
Wellness, screening and prevention programs	N= 9 Ave. 3.89	N= 14 Ave. 3.64	N= 10 Ave. 4.00	N= 16 Ave. 3.44
Women's health screening programs (e.g. osteoporosis, breast cancer, gynecological screenings, etc.)	N= 2 Ave. 4.00	N= 0	N= 7 Ave. 2.57	N= 15 Ave. 3.67
Other? (specify)				
Food	N= 1 Ave. 3.00	N= 0		
Affordable Pharmaceuticals	N= 1 Ave. 2.00	N= 0		
Affordable Health Care	N= 1 Ave. 1.00	N= 0		N=1 Ave. 5.00
Affordable Urgent Care	N= 1 Ave. 2.00	N= 0		
Legal Assistance	N= 1 Ave. 4.00	N= 0		
Violence and Gang Prevention Programs	N= 1 Ave. 5.00	N= 2 Ave. 3.00	N= 1 Ave. 5.00	
Recreation Programs		N= 1 Ave. 3.00		
Education Services/Tutoring		N= 1 Ave. 3.00		
Character Development Programs		N= 1 Ave. 3.00		

N= Number of respondents selecting this issue/need as one of their top five.

Ave. = Average score of the respondents based on a five point scale (the lower score indicates the need ranked as a higher priority).

What significant health needs among the following population groups are you aware of?

Hispanic _____

Armenian _____

Asian Pacific Islander _____

African American _____

Indian/Middle Eastern _____

Adult Males _____

Adult Females _____

Other (specify) _____

What communities does your organization serve (list by city name)?

Organization Name:

Address:

Contact:

Phone:

Organizations Responding to the Community Needs Survey

<p>American Cancer Society – San Fernando Valley Unit 4940 Van Nuys Blvd, Suite 301 Sherman Oaks, CA 91403 Contact: Barbara Kar Phone: 818-905-7766</p>	<p>Comments: Needs – Hispanic: dental , child health, affordable insurance. Armenian: tobacco related issues, cultural barriers to early healthcare. Asian Pacific Islander: cultural issues related to health care. African American: prostate cancer, breast cancer. Indian/Middle Eastern: tobacco related health issues. Adult Males: prostate cancer, colorectal cancer, lack of exercise. Adult females: Breast cancer, colorectal cancer, lack of exercise. Other: mental health issues, health insurance, disability issues, education of young, funds for higher education. Communities Served: San Fernando Valley, Glendale, Burbank, Eagle Rock area</p>
<p>Antelope Valley Domestic Violence Council P.O. Box 4236 Lancaster, CA 93539 Contact: Carol Ensign, LCSW Phone: 661-949-1916</p>	<p>Comments: Needs – Hispanic: dental, medical and vision especially for immigrants. Adult Males: health issues exacerbated by stress. Communities Served: all cities and incorporated and unincorporated areas in the Antelope Valley.</p>
<p>Antelope Valley Hospital Healthy Homes Program 1051 W. Avenue M, #205 Lancaster, CA 93534 Contact: Lea Butterfield Phone: 661-726-6450</p>	<p>Comments: Communities Served: Lancaster, Palmdale, Lake Los Angeles.</p>
<p>Antelope Valley Senior Center 777 West Jackman Street Lancaster, CA 93534 Contact: Linda E. Jacoby Phone: 661-726-4400</p>	<p>Comments: This center is a designated focal point for the entire Antelope Valley.</p>
<p>Asian & Pacific Islanders Council of the SFV</p>	<p>Comments: Needs: Hispanic: need affordable health insurance, teenage prevention of pregnancy,</p>

<p>C/o Asian American Studies Dept. CSUN 18111 Nordhoff Street Northridge, CA 91330-8251 Contact: Elizabeth Wong Phone: 818-886-9495 or 9496</p>	<p>substance abuse prevention. Armenian: substance abuse prevention, communication barriers, health education. Asian Pacific Islander: need affordable health insurance, communication barriers, health education. African American: need affordable health insurance, substance abuse prevention, health education. Indian/Middle Eastern: need affordable health insurance, overcome communication and cultural barriers, health education. Adult Males: diabetes, hypertension, substance abuse, teen pregnancy prevention, coronary artery disease. Adult Females: preterm pregnancy prevention, hypertension, diabetes, osteoporosis, menopause, breast cancer. Communities Served: Northridge, Panorama City, Chatsworth, Pacoima, Reseda, Granada Hills, Van Nuys, Sylmar, Lakeview Terrace, North Hollywood, San Fernando, Woodland Hills, Topanga, Canoga Park, Encino, Mission Hills.</p>
<p>Assert, Inc. 16735 Saticoy Street, #111 Van Nuys, CA 91406 No Contact Listed No Phone Listed</p>	<p>No Comments.</p>
<p>Basic Adult Spanish Education (BASE) 7009 Owensmouth Street Canoga Park, CA 91303 Contact: Virginia Rafelson Phone: 818-348-4771</p>	<p>Comments: Needs – Hispanic: basic medical services. Adult Males: primary health needs. Adult Females: primary health needs. Communities Served: throughout L.A. County.</p>

<p>Blessed Kateri Catholic Church 22508 Copper Hill Drive Santa Clarita, CA 91350 Contact: Mary Lou Etzel, P.N. Phone: 661-297-6059</p>	<p>No Comments.</p>
<p>California State University Northridge 18111 Nordhoff Street Northridge, CA 91330-8285 Contact: Louis Rubino, Ph.D. Phone: 818-677-7257</p>	<p>Comments: Needs – Hispanic: diabetes, hypertension, obesity. Asian Pacific Islander: TB. African American: Sickle cell, hypertension. Adult Males: Prostate CA, heart disease. Adult Females: breast, ovarian CA, Other: AIDS (all). Communities Served: Entire San Fernando Valley.</p>
<p>California State University, Northridge 18111 Nordhoff Street Northridge, CA 91330-8285 Contact: Debra Sheets Phone: 818-677-2347</p>	<p>Comments: Needs – Adult Females: Caregiving issues are a growing concern – long term care. Communities Served: none listed.</p>
<p>CHDP Program North Region Office 12502 Van Nuys Blvd., Rm. 116 Pacoima, CA 91331 Contact: Mary Mason, PHN or Katherine Magwene, MPH Phone: 818-834-3380</p>	<p>Comments: Needs – Hispanic: transportation to health providers, affordable health insurance, dental care, housing. African American: affordable health insurance, parenting classes. Indian/Middle Eastern: access to health care, affordable insurance. Adult Males: homeless shelter, health insurance, dental care, parenting classes. Adult Females: homeless shelter, health insurance, dental care, parenting classes. Communities Served: San Fernando, Santa Clarita, Antelope and Conejo Valleys.</p>
<p>Children of the Night 14530 Sylvan Street Van Nuys, CA 91411 Contact: Dr. Lois Lee Phone: 818-908-4474</p>	<p>Comments: Needs – Hispanic: abuse. Adult Males: employment. Adult Females: abuse. Communities Served: Nationwide.</p>

<p>Clinica San Miguel 7646 Densmore Avenue Van Nuys, CA 91405 Contact: Anna Elizinger Phoe: 818-994-0804</p>	<p>Comments: Needs – Hispanic: weight, diabetes, sexual and domestic abuse, dental, housing, employment. Asian Pacific Islander: domestic + child abuse. African American: high blood pressure, drug & alcohol, weight control. Adult Males: dental, preventive programs. Adult Females: dental, STDs, domestic abuse, diabetes. Other: insurance affordable, more preventive programs and safe living environment. Communities Served: L.A. County</p>
<p>East Valley Family YMCA 5142 Tujunga North Hollywood, CA Contact: David Harris Phone: 818-763-5126</p>	<p>Comments: None – Communities Served: East San Fernando Valley, Universal City, Studio City, Valley Village, North Hollywood, Toluca Lake, Sun Valley</p>
<p>El Centro De Amistad Inc. 566 So. Brand Blvd. San Fernando, CA 91340 Contact: Dr. Tomas Martinez Phone: 818-898-0223 Fax: 818-361-5384</p>	<p>Comments: Needs – Hispanic: lack of healthcare follow-up, case management. Adult Males: Mental health services for poor and indigent. Adult Females: Mental health services, case management. Children: Lack family, mental health care, domestic violence victims, poor and indigent. Communities Served: San Fernando Valley – all cities in Service Area II (SPA II)</p>
<p>El Proyecto Del Barrio 8902 Woodman Arleta, CA 91331 Contact: none given Phone: none given</p>	<p>Comments: Needs- Hispanic: diabetes, hypertension. Communities Served: Arleta, Pacoima, San Fernando, Sun Valley, North Hollywood, Panorama City, Canoga Park, Reseda.</p>
<p>Foundation for Children’s Dental Health 26123 Sabado Court Santa Clarita, CA 91355 Contact: Maricela Sholes Phone: 661-254-7048</p>	<p>Comments: Needs – Hispanic: dental (children and adults). Adult Males: medical services, health information, violence and anger management programs. Adult Females: Pregnancy education programs. Communities Served: Santa Clarita, Newhall, Canyon Country, Saugus, Valencia, Val Verde, Castaic</p>

<p>Foundation for Children's Dental Health 25257 Avenue Rondel Santa Clarita, CA 91355 Contact: Mary Caravalio Phone: 661-253-2484</p>	<p>Comments: Needs – Hispanic: dental care. Communities Served: Santa Clarita and Val Verde area.</p>
<p>Girl Scouts of Tres Condados 1616 Anacapa Street Santa Barbara, CA 93101 Contact: Kirby Gillespie, Director of Development Phone: 805-564-4848, ext 127 Fax: 805-965-5441</p>	<p>Comments: Needs: - African American: sickle cell anemia, AIDS. Adult Males: prostate, hormone imbalance, obesity, heart, substance abuse, AIDS, immune system disorders. Adult Females: obesity, immune system disorders, menopause, hormone imbalance, PMS, osteoporosis, depression, breast cancer. Communities Served: Ventura, San Luis Obispo and Santa Barbara Counties</p>
<p>Glendale Health Center 501 No. Glendale Avenue Glendale, CA 91206 Contact: Myrva Aguila, Public Health Nurse Supervisor Phone: 818-500-5768</p>	<p>Comments: Needs – Hispanic: health insurance that is affordable, reliable affordable transportation. Armenian: Language and communication issues, coordinated case management, cultural sensitivity. African American: affordable health care, insurance. Indian/Middle Eastern: cultural issues/barriers in obtaining health care. Adult Males: substance abuse prevention and treatment programs. Adult Females: wellness and screening programs. Communities Served: Glendale, Burbank, Eagle Rock, Glassell Park, Atwater Village, LaCrescenta, Verdugo, Montrose, La Canada.</p>

<p>Glendale Health Center/East Valley 501 No. Glendale Avenue Glendale, CA 91206 Contact: Maxine Falls, PHNS Phone: 818-500-5769</p>	<p>Comments: Needs – Hispanic: obesity, diabetes, hypertension, STDs, nutrition, transportation, access to health care, teenage pregnancy and substance abuse. African American: hypertension, obesity, diabetes, GYN screenings, breast screenings, osteoporosis, access to health care, transportation, teenage pregnancy and substance abuse. Adult Males: prostate screenings, STD’s. Adult Females: mammograms, pap screenings, STD’s. Communities Served: North Hollywood, Sun Valley, Sunland, Tujunga, Sherman Oaks, Valley Village, Studio City, Lake View Terrace.</p>
<p>Hathaway Children & Family Services P.O. Box 923670 Sylmar, CA 91392-3670 Contact: William A. Wells Phone: 818-897-7893, ext.2</p>	<p>Comments: Needs – Hispanic: parenting education, child abuse prevention, employment, primary healthcare. Adult Males: employment, anger management, substance abuse. Adult females: mental health services, parenting education, nutrition. Communities Served: Lakeview Terrace, Sylmar, Pacoima, Arleta, Van Nuys, San Fernando, all of the Northeast Valley portion of SFV.</p>
<p>Jeff Conway and Associates 535 Rosario Drive Thousand Oaks, CA 91362 Contact: Jeff Conway No Phone given</p>	<p>Comments: Needs – Hispanic: family planning. Adult Males: prostate screening. Adult Females: Breast Cancer Screening. Communities Served: Los Angeles County, San Fernando Valley, Ventura County, Santa Barbara County</p>
<p>Jeopardy “Balancing the Odds” Foundation 11844 Glenoaks Blvd. San Fernando, CA 91340 Contact: Vicki Boss Edwards, Executive Director Tracy Holcomb, Program Director Phone: 818-837-1167</p>	<p>Comments: Needs- Hispanic: alcohol and drug programs, pregnancy prevention. Youth: Anger management groups, Health Risk Education. Communities Served: San Fernando, Pacoima, Sylmar, Arleta, Sun Valley</p>

<p>Kaiser Permanente 27102 Tourney Road Valencia, CA 91355 Contact: Peggy Beliveau, RN, MBA Phone: 661-222-2130</p>	<p>Comments: Needs – Hispanic: primary health care, dental care. Communities Served: Valencia, Canyon Country, Newhall, Saugus, Castaic, Acton, Agua Dulce.</p>
<p>Kaiser Permanente 5601 DeSoto Avenue Woodland Hills, CA 91365 Contact: V. Doidic Phone: 818-719-2124</p>	<p>Comments: Needs – Hispanic: obesity, ADD. Armenian: ADD. Asian Pacific Islander: Obesity. African American: screening. Indian/Middle Eastern: ADD. Communities Served: Woodland Hills, Canoga Park, Calabasas, Agoura, Westlake Village, Thousand Oaks, Simi Valley</p>
<p>Kaiser Permanente 13652 Cantara Street Panorama City, CA 91402 Contact: Mei Ling Schwartz Phone: 818-375-3808</p>	<p>Comments: Needs – Hispanic: increased prevalence in diabetes, high- risk pregnancies, smoking and alcohol abuse and sexually transmitted diseases. Armenian: cultural barriers to health care seeking. Need better understanding of care provision and treatment. Asian Pacific Islander: increased cardiovascular disease and diabetes. Smoking remains a problem among the younger generation. African American: hypertension (uncontrolled and follow-up treatments). Obesity and sickle cell disease. Indian/Middle Eastern: increased cardiovascular diseases and diabetes. Adult Males: need better education on nutrition and lifestyle health promotion. See increased obesity among population in general. Adult Females: nutrition health to prevent the increased obesity in this population. This is a problem with young children as well as adults.</p>
<p>Kaiser Permanente Medical Center 5601 DeSoto Avenue Woodland Hills, CA 91365 Contact: Susan V. Thomas, LCSW Or Linda D. Hernandez, LCSW Phone: 818-719-3787</p>	<p>Comments: Needs – Hispanic: translation services, preventive (primary) health care, substance abuse treatment. Communities Served: Woodland Hills, Tarzana, Canoga Park, Panorama City, Reseda, Encino, Thousand Oaks, Simi Valley, Santa Clarita.</p>

<p>L.A. Care Health Plan 3530 Wilshire Blvd., 9th Floor Los Angeles, CA 91010 Contact: Nai Kasick Phone: 213-251-8300 x4289</p>	<p>Comments: Needs – Hispanic: childhood obesity, diabetes mellitus. Asian Pacific Islander: hypertension, abuse. African American: hypertension, diabetes mellitus, childhood obesity, congestive heart failure. Adult Males: preventive screening, prostate, etc. Adult Females: preventive screening, pap, mammogram, etc. Communities Served: Information not provided.</p>
<p>Latin American Civic Association 340 Parkside Drive San Fernando, CA 91340 Contact: Randi Halpin Phone: 818-361-8641- x136</p>	<p>Comments: None</p>
<p>Los Angeles County Department of Health Services – Public Health Programs and Services – Community Health Services – Health Education/Health Promotion Program 241 North Figueroa Street First Floor Room 142 Los Angeles, CA 90012 Contact: Alice W. Chu Phone: 213-250-8644</p>	<p>No Comments.</p>
<p>Los Angeles Unified School District – District C 6621 Balboa Boulevard Van Nuys, California 91406 Contact: Deborah Baron, Organization Facilitator Phone: 818-654-3667 or 818-705-4988 Fax: 818-343-6219</p>	<p>Comments: Needs – Hispanic: obesity/nutrition. For all categories: health insurance. Communities Served: all District C Schools.</p>
<p>Lupe Anguiano & Associates, Inc. 14420 Kittridge St., #220 Van Nuys, CA 91405 Contact: Lupe Anguiano Phone: 818-787-8807</p>	<p>Comments: Needs – Hispanic: diabetes, affordable healthcare. Armenian: cultural barriers to obtaining healthcare. Asian Pacific Islander: health education programs. African American: affordable health care. Indian/Middle Eastern: affordable mental health care. Adult Males: health insurance</p>

	that is affordable. Adult females: health insurance that is affordable. Seniors: too many elderly women are living alone with no one to care for them. Many live in loneliness and fear. Communities Served: Latinas in all of San Fernando Valley.
Maclay Middle School 12540 Pierce Street Pacoima, CA 91331 Contact: Linda Acuna Phone: 818-899-7492, ext 387	Comments: Needs – Hispanic: dietary planning to decrease risks of diabetes and hypertension. African American: Risk controls of hypertension. Adult Males: sexually transmitted disease prevention. Communities Served: Pacoima, San Fernando, Sun Valley
MEND 13460 Van Nuys Blvd. Pacoima, CA 91331 Contact: Jananne Haver Hill Phone: 818-897-2443, ext 212	Comments: Needs – Hispanic: diabetes, hypertension, weight management, healthy diet information. African American: hypertension, weight management, healthy diet information. Communities Served: Pacoima, Lake View Terrace, San Fernando, Sylmar, Mission Hills, Sepulveda, Arleta.
Mid-Valley YMCA 6901 Lennox Avenue Van Nuys, CA 91405 Contact: Ruben Corona Phone: 818-989-3800 x 7576	Comments: Needs – Hispanic: A clear understanding of how to cope/control/avoid high blood pressure, high cholesterol, diabetes and malnutrition. Adult Males: Men’s health informational workshops in preventive programs, nutrition etc. Adult Females: Women’s health screening programs (e.g. osteoporosis, breast cancer, gynecological screenings, etc.) Communities Served: not provided.
Mission City Community Network, Inc. 15206 Parthenia Street North Hills, CA 91343 Contact: Juanita G. Arvizu Phone: 818-895-3100 – x606 Fax: 818-893-9464	Comments: Health needs – Hispanic: diabetes, obesity, hypertension, high cholesterol. Asian Pacific Islander: hypertension, high cholesterol. African American: hypertension. Indian/Middle Eastern: Anemia. Adult Males: Diabetes, tobacco and alcohol abuse, hypertension, high cholesterol. Adult Females: diabetes, hypertension, obesity, high cholesterol, hyperlipidemia. Communities Served: North Hills, Panorama City, Van Nuys, Pacoima, Sylmar, San Fernando, North Hollywood,

	Sun Valley, Reseda, Canoga Park
Mission Community Hospital 14850 Roscoe Blvd. Panorama City, CA 91402 Contact: Irwin Koransky/Maria Townsend Phone: 818-904-3638	Comments: Needs – Hispanic: access to health care, insurance, education. Armenian: education to healthcare utilization. African American: access to care, education in prevention activities. Adult Males: prostate screening, prevention. Adult Females: breast cancer screening, prevention. Communities Served: Panorama City, Van Nuys, San Fernando, Pacoima, Arleta, Sepulveda.
Northeast Valley Health Corporation 1172 No. Maclay Avenue San Fernando, CA 91340 Contact: Theresa Niteson, DOO Phone: 818-898-1388 x119	Comments: Needs – Hispanic: diabetes education and treatment, obesity prevention (especially in children), immigration issues which are impacting access to healthcare. Armenian: education on reducing fat in diet, increased fruits and vegetables. African American: hypertension and diabetes screening, obesity prevention. Indian/Middle Eastern: education and treatment on hypertensive disease prevention (increased fat in diet). Adult Males: screening for STI, prostate cancer, general screenings. Adult Females: screening for cancer (breast, cervical), family planning, access to low cost dental services, vision screening services (especially for diabetics), orthopedics and pain management for low income patients. Communities served: Pacoima, San Fernando, Valencia, Canoga Park, Van Nuys.
Northeast Valley Health Corporation 551 5 th Street San Fernando, CA 91340 Contact: Debra Rosen, R.N., M.P.H. Phone: 818-898-3480	Comments: Needs – Adults: access to care– health insurance. Children: access to care, enrolling children into funded programs. Communities Served: None listed.
North Los Angeles Regional Center 25031 W. Ave. Stanford #30 Santa Clarita, CA 91355	Comments: Needs – Other: the developmentally disabled – emergency, outpatient and psychiatric services.

<p>Contact: Robbie Hart Phone: 661-775-8450</p>	
<p>Northridge Hospital Medical Center 18300 Roscoe Blvd., Northridge, CA 91328 Contact: Teddi Grant Phone: 818-885-5339</p>	<p>Comments: Needs – Hispanic: diabetes, OB, women’s services. African American: prostate cancer. Adult Males: prostate, physical fitness, drug/alcohol. Adult Females: OB, breast health, GYN, osteoporosis, nutrition, exams. Communities Served: Van Nuys, Northridge, Reseda, Canoga Park, Chatsworth ++</p>
<p>Olive View – UCLA Medical Center Foundation 14445 Olive View Drive, No. Annex Sylmar, CA 91342 Contact: Beverly Fischel Phone: 818-364-3686</p>	<p>Comments: Needs – Hispanic: this population is greatly underserved in all areas. They need preventive care and health education at their educational and cultural levels. No Communities shown.</p>
<p>ONE (Organization for Needs of the Elderly) 17400 Victory Blvd. Van Nuys, CA 91406 Contact: Donna Deutchman Phone: 818-708-6613</p>	<p>Comments: Needs – Hispanic: caregiver support and respite and prenatal care. Asian Pacific Islander: Stroke in Chinese population. African American: Stroke and prenatal care. Adult Males: Alzheimers, stroke, Parkinsons. Adult Females: Alzheimers, stroke, Parkinsons. Other: addiction in all populations. Prenatal care in low income and poor. Communities Served: All of Southwest Valley and SPA 1 and 2 of County.</p>
<p>Pacoima Health Center – County of Los Angeles Public Health Service 13300 Van Nuys Blvd. Pacoima, CA 91331 Contact: M. Hilario Phone: 818-896-1903</p>	<p>Comments: Needs – Hispanic: access to health care, ESL, health insurance. African American – abuse and violence prevention. Adult Males – substance abuse, responsibility and resiliency to their families. Adult Females: family planning, STD services, improving self-esteem. Communities Served: San Fernando and Santa Clarita Valleys</p>
<p>Pacoima Senior Citizens for United Concern, Inc</p>	<p>Comments: Needs – Hispanic: pregnancy prevention in teens, language and communication</p>

<p>Concern, Inc. 11300 Glenoaks Boulevard Pacoima, CA 91331 Contact: Ethel A. May, Executive Director Phone: 818-834-6100</p>	<p>issues. Asian Pacific Islander: language and communication, health education. African American: Pregnancy prevention in teens. Adult Males: hearing screening, rehabilitation after amputation. Adult Females: counseling after death of a mate. Communities Served: Pacoima, Lake View Terrace, Sun Valley, Mission Hills, North Hills, Sylmar, Panorama City, Arleta.</p>
<p>Planned Parenthood 518 Garden Street Santa Barbara, CA 93101 Contact: Scott McCann Phone: 805-963-2445, ext 22</p>	<p>Comments: Needs – Hispanic: based on income level, not ethnicity, these people need nutrition, STIs, early pregnancy care, prenatal care, primary health care. Adult Males: reproductive health, diet, exercise, non-smoking. Adult Females: reproductive health, diet, exercise, non-smoking. Communities Served: San Luis Obispo, Santa Barbara and Ventura counties.</p>
<p>Providence Health System San Fernando Valley Contact: Ron Sorenson/Debbie Noble Phone: 818-557-5491</p>	<p>Comments: Needs – Hispanic: diabetes and heart disease. Adult Females: lung cancer & heart disease. Communities served: Burbank, Mission Hills and surrounding SFV areas. Also Santa Clarita.</p>
<p>Providence Holy Cross Medical Center – Trauma Program 15031 Rinaldi Street Mission Hills, California 91345 Contact: Sister June Phone: 818-365-8051</p>	<p>Comments: Needs – Hispanic: diabetes. African American: high blood pressure. Communities Served: Pacoima, Panorama City, North Hills, San Fernando, Sylmar, Van Nuys, others to a lesser degree.</p>
<p>PTSA – 31st District 17445 Cantlay Street Van Nuys, CA 91406 Contact: Marilyn Ickes Phone: 818-344-3581</p>	<p>Comments: Needs – Hispanic, Armenian, Asian Pacific Islander, African American, Indian/Middle Eastern: dental and optometry care and child care. Adult Male and Female: Unknown. Communities Served: San Fernando Valley including Trujillo and Sunland areas.</p>

	Valley including Tujunga and Sunland areas.
Puente Project 11133 Melveny San Fernando, CA 91340 Contact: Ericka Gutierrez Phone: 818-365-1121 x 330 818-625-6633	Comments: Needs – Hispanic: knowledge about nutrition & disease, preventive measures. Communities Served: Hispanic for the most part.
Samuel Dixon F.H.C. 30257 San Martinez Road Val Verde, CA 91384 Contact: Frank Delaparma, R.N. Phone: 661-257-4008	Comments: Needs – Hispanic: lack of information, access to healthcare. Communities Served: SCV, Newhall, Saugus, Fillmore, Piru.
San Fernando Valley Community Mental Health Center, Inc., (Wraparound Services) 14412 Hamlin Street Van Nuys, CA 91401 Contact: Silvia Latorre Phone: 818-901-6379	Comments: Needs – Hispanic: health education programs especially for parents of young children. Other: Pregnancy prevention programs for teenagers (female and male) primarily in Hispanic communities. Communities served: SPA 2 (San Fernando Valley, Santa Clarita Valley (Glendale)

<p>Santa Clarita Valley Pregnancy Center 24359 Walnut Street, Suite A Newhall, CA 91321 Contact: Ali Rosato Phone: 661-255-0084</p>	<p>Comments: Needs – Hispanic: Affordable healthcare & prenatal services. Adult Females: OB/GYN services, quality prenatal care. Teens: STD testing with abstinence counseling. Communities served: Newhall, Saugus, Valencia, Val Verde, Castaic, Frazier Park, Canyon Country, Stevenson Ranch.</p>
<p>Saugus Union School District 24930 Avenue Stanford Valencia, CA 91355 Contact: Lisa Foster, R.N. Phone: 661-513-0729</p>	<p>Comments: Communities Served: Santa Clarita, Valencia, Canyon Country, Saugus</p>
<p>SCPMG – William Weinstein, M.D.,PC Phone: 350-2506</p>	<p>Comments: Needs – Hispanic: hygiene and appropriate clothing, immunizations, prenatal care, HIV and STD counseling. African American: Immunizations, prenatal care, HIV and STD counseling. Indian/Middle Eastern: prenatal care. Communities Served: SFV, Antelope and Santa Clarita Valleys.</p>
<p>SD Family Health 30257 San Martinez Road Val Verde, CA 91384 Contact: C. Laymoz Phone: 661-257-4008</p>	<p>Comments: Needs – Hispanic: affordable health care, primary and urgent, chronic disease management. Adult Males: information, education and access. Adult Females: Information, education and access for family planning. Communities Served: no listing available</p>

<p>SPA 2 Administration 14445 Olive View Drive Sylmar, CA Contact: Millie K. Holland Phone: 818-365-4817</p>	<p>Comments: Needs – Hispanic: diabetes, nutrition, obesity, lead. Asian Pacific Islander: tuberculosis, smoking, diabetes. African American: high blood pressure, diabetes, obesity. Indian/Middle Eastern: diabetes, high blood pressure. Adult Males: CA of prostate. Adult Females: CA of the breast. Communities Served: Entire San Fernando Valley, Santa Clarita Valley and Glendale.</p>
<p>Sulphur Springs School District 17866 Sierra Highway Sulphur Springs, CA Contact: Janet L. Wilde, R.N.,MSN,CFNP Phone: 661-252-5131</p>	<p>Comments: Needs – Hispanic: need for health care/insurance. Indian Middle Eastern: failure of this group to understand needs for health care and its impact on their children’s health and education. Communities Served: Canyon Country</p>
<p>The Wellness Community Valley/Ventura 530 Hampshire Road Westlake Village, CA 91361 Contact: Betty Rodriguez Phone: 805-379-4777</p>	<p>Comments: Needs – Hispanic: chronic disease management particularly with cancer education, mental health, medical care. Adult Females: cancer education, assistance with recovery, social concerns caused by cancer disabilities. Communities Served: San Fernando Valley and all Ventura County.</p>

<p>UCLA Center for the Health Sciences (School of Dentistry) P.O. Box 951668 Los Angeles, California 90095-1668 Contact: Carl Maida Phone: 805-492-5613</p>	<p>Comments: Needs – Hispanic: oral health, mental health. Adult Males: prevention, health promotion. Adult Females: prevention, health promotion. Communities Served: Pacoima, San Fernando, Sun Valley</p>
<p>Valley Care Network: Olive View-UCLA Medical Center, Mid-Valley Comprehensive Health Center, and Burbank, Glendale, North Hollywood, Pacoima, San Fernando, Sepulveda, and Tujunda Health Centers, 7515 Van Nuys Blvd., Van Nuys, CA 91405 Contact: Carla Nino Phone: 818-947-4051</p>	<p>Comments: Health needs- Hispanic: diabetes and asthma care. African American: high blood pressure care. Communities Served: All cities in the San Fernando and Santa Clarita Valleys. Specialty services provided for many patients living in Lancaster/ Palmdale area. Access open to any within Los Angeles County.</p>
<p>Valley Community Clinic: 5648 Vineland Avenue No. Hollywood, CA 91601 Contact: Diane Chamberlain Phone: 818-763-1718 – x113</p>	<p>Comments: Needs - Armenian: language appropriate providers. Adult Males: health maintenance and screenings for well adults. Communities Served: No. Hollywood, Burbank, Van Nuys, Sun Valley, Panorama City, Sherman Oaks, Pacoima</p>

<p>Valley Family Center 302 So. Brand Blvd. San Fernando, CA 91340 Contact: Sister Una Connolly, Executive Director Phone: 818-365-8588</p>	<p>Comments: Needs – Hispanic: diabetes, asthma, access to primary medical care for children. Adult Males: alcohol and substance abuse treatment. Adult Females: prenatal, health education, annual exams. Other: access to vaccinations, flu shots, publicizing available services. Communities Served: All communities in the Northeast San Fernando Valley, including, Sylmar, San Fernando, Pacoima, Van Nuys, Panorama City, North Hollywood, Granada Hills, Arleta and Mission Hills.</p>
<p>Valley Presbyterian Hospital 15107 Vanowen Street Van Nuys, CA 91405 Contact: Marilyn Wedemeyer Phone: 818-902-2903</p>	<p>Comments: Needs – Hispanic: pediatric after hours medical care.</p>
<p>Valley Trauma Center 7116 Sophia Avenue Van Nuys, CA 91406 Contact: Patti Dengler Phone: 818-756-5330</p>	<p>Comments: Needs - Adult Males: victims of violence. Adult Females: victims of abuse. Other: products of poverty – all ethnicities where there are relatively few services and no access. Communities Served: none listed.</p>
<p>Verdugo Hills Family YMCA 6840 Foothill Blvd. Tujunga, CA 91042 Contact: Diane Scott Phone: 818-352-3255</p>	<p>Comments: Needs – Hispanic: cultural/pregnancy prevention. Armenian: Integrating cultural barrier. African American: Pregnancy prevention. Indian/Middle Eastern: cultural. Adult Males: Heart disease/prostate/colon cancer. Adult Females: breast cancer/ovarian cancer. Communities Served: Sunland, Tujunga, Sun Valley, La Crescenta, Montrose, Lakeview Terrace, Sylmar, Kagel Canyon, Pacoima.</p>

<p>VIDA 13327 Van Nuys Blvd. Pacoima, CA 91331 Contact: Ruben Rojas Phone: 818-834-7561</p>	<p>Comments: Needs – Hispanic: dental, extended hours of service, primary care. Communities Served: low income/uninsured.</p>
<p>West Valley Boys & Girls Club 19850 Delano Street, Room 20 Woodland Hills, CA 91367 Contact: Kelsy Maruyama and Bob Brooks Phone: 818-340-3561</p>	<p>Comments: Needs – Hispanic: General health care. Teens: Substance abuse, pregnancy, mental health. Communities Served: Woodland Hills, Tarzana, Encino, Canoga Park, Reseda, Winnetka, Northridge.</p>
<p>West Valley Family YMCA 18810 Vanowen Street Reseda, CA 91335 Contact: Stephen McIntire Phone: 818-774-2840</p>	<p>Comments: Needs – Adult Males: high cholesterol, heart disease. Adult females: osteoporosis, heart disease. Communities Served: Reseda, Tarzana, Canoga Park, Woodland Hills, Encino, Winnetka, West Hills, Calabasas.</p>
<p>William S. Hart Union High School District.</p>	<p>No Comments.</p>
<p>Unnamed Organization No Contact No Phone</p>	<p>Comments: Needs - Hispanic: Diabetes. African American: High blood pressure. Adult Males: Prostate/ Sexual Health. Communities Served: San Fernando, Sylmar, Pacoima, Lakeview Terrace.</p>
<p>Unnamed Organization No Contact No Phone</p>	<p>Comments: Needs – Hispanic: Diabetes. African-American: Hypertension, diabetes, AIDS. Adult Males: Violence, substance abuse. Adult Females: Reproductive health/ STDs. Communities Served: SFV and SCV.</p>

APPENDIX C

COMMUNITY NEEDS ASSESSMENT COMMITTEE

**SFV/SCV Community Needs Assessment
Committee Members**

The following individuals are responsible for the development and completion of the community needs assessment project.

- ◆ Nebila Beshai, ValleyCare SPA-2 Office, Community Health Services (L.A. County Dept. of Health Services)
- ◆ Celeste Bocian, Sherman Oaks Hospital
- ◆ Anna Elizinger, Clinica Medica San Miguel
- ◆ Jenny Estupinian, Meet Each Need with Dignity (MEND)
- ◆ Susana Fernandez Jacomet, ValleyCare SPA-2 Office, Community Health Services (L.A. County Dept. of Health Services)
- ◆ Lisa Foust, Henry Mayo Newhall Memorial Hospital
- ◆ Teddi Grant, Northridge Hospital Medical Center
- ◆ Sharon Grigsby, ValleyCare SPA-2 Office, Community Health Services (L.A. County Dept. of Health Services)
- ◆ Neelam Gupta, Valley Care Community Consortium
- ◆ Darlene Isbell, Los Angeles County Department of Health Services
- ◆ Irwin Koransky, Mission Community Hospital
- ◆ Rajni Lopez, Los Angeles County Department of Health Services, Department of Planning
- ◆ Gretchen McGinley, ValleyCare/UCLA Olive View Medical Center (L.A. County Dept. of Health Services)
- ◆ Jeff Merrifield, Providence Health System
- ◆ Carla Nino, ValleyCare/UCLA Olive View Medical Center (L.A. County Dept. of Health Services)
- ◆ Debbie Noble, Providence Health System
- ◆ John Quiroz, Los Angeles County Department of Health Services, Emergency Medical Services
- ◆ Linda Quon, Kaiser Permanente (Panorama City and Woodland Hills Medical Centers)
- ◆ Linda Rhodes, Catholic Charities of Los Angeles Center for Psychological Services
- ◆ Betty Rodriguez, The Wellness Community (Valley/Ventura)
- ◆ Sr. Colleen Settles, O.P., Providence Health System
- ◆ Debra Sheets, California State University, Northridge- Department of Health Sciences
- ◆ Carole Shepherd, Providence Health System
- ◆ Greg Silberman, Northridge Hospital Medical Center
- ◆ Ronald Sorensen, Providence Health System
- ◆ Yushan Tong, ValleyCare SPA-2 Office, Community Health Services (L.A. County Dept. of Health Services)
- ◆ Maria Townsend, Mission Community Hospital
- ◆ Julie Turner, YMCA
- ◆ Dana Valdez, YMCA
- ◆ Keith Weaver, Kaiser Permanente (Panorama City and Woodland Hills Medical Centers)
- ◆ Marilyn Wedemeyer, Valley Presbyterian Hospital

APPENDIX D

COMMUNITY RESOURCE/ASSET INVENTORY

OVERVIEW OF AVAILABLE RESOURCES IN SPA-2

Organizations Represented on Committee

- 1. California State University – Northridge (CSUN)**
- 2. Catholic Charities of Los Angeles, Center for Psychological Services**
- 3. Chatsworth Healthy Start**
- 4. Clinica Medica San Miguel**
- 5. CRI-Help, Inc.**
- 6. El Nido Family Center**
- 7. Friends of the Family**

- 8. Henry Mayo Newhall Memorial Hospital**
- 9. Kaiser Permanente – Panorama City**
- 10. LAC/DHS – Service Planning Area 2 Office**
- 11. Meet Each Need with Dignity (MEND)**
- 12. Mid-Valley Youth Center**
- 13. Mission Community Hospital**
- 14. Northridge Hospital Medical Center – Roscoe Blvd. Campus**
- 15. Northridge Hospital Medical Center – Sherman Way
Campus**
- 16. Providence Holy Cross Medical Center**

- 17. Providence Saint Joseph Medical Center**
- 18. San Fernando Valley Community Mental Health Center, Inc.**
- 19. Santa Clarita Valley Family YMCA**
- 20. Sherman Oaks Hospital**
- 21. The Wellness Community, Valley/Ventura**
- 22. Valley Care**
- 23. Valley Community Clinic**
- 24. Valley Presbyterian Hospital**

AIDS - Organizations that offer Services for AIDS

The Catalyst Foundation (*Part of Kaiser Permanente listing*)
Valley Community Clinic

Alzheimers - Organizations that offer services for Alzheimer patients and their families:

Alzheimer's Association – Los Angeles Chapter (*Caring for the Caregiver Program - Part of Kaiser Permanente Listing*)
Alzheimers Association Center (*Located at California State University Northridge*)

Asthma - Organizations that offer Asthma Education for adults and children:

LAC/DHS – Service Planning Area 2 Office through their Public Health Nursing
Mission Community Hospital
Northridge Hospital Medical Center – (*Sherman Way Campus*)
Valley Presbyterian Hospital

Bilingual Outreach - Organizations that offer bilingual outreach education:

Children and Family Center (*Part of Kaiser Permanente listing*)
Northridge Hospital Medical Center – *Childbirth/parenting (Sherman Way Campus)*
The Wellness Community Valley/Ventura – (*Free cancer educational & support Programs*)
Valley Presbyterian Hospital

Blood – Organizations that offer a Blood Donation Room

Northridge Hospital Medical Center – (*Roscoe Campus*)
Sherman Oaks Hospital
Valley Presbyterian Hospital

Cancer - Organizations that offer Services for Cancer Victims & their Families (Spanish Speaking services available)

Northridge Hospital Medical Center – (*Roscoe Campus*)
The Wellness Community Valley/Ventura, (*Canoga Park & San Fernando, Encino – Free, Spanish support program & educational programs. Also English support group*)

Children – Organizations that offer after-hours Pediatric Care

Clinica Medica – San Miguel
Northridge Hospital Medical Center (*Express Care - Roscoe Campus*)
Providence St. Joseph Medical Center (*PARC*)

Children – Organizations that offer Burn Care & Burn Safety Education

Sherman Oaks Hospital Grossman Burn Center (*Acute burn care and support services for children and their families*)
Children’s Burn Foundation (*located at Sherman Oaks Hospital offers many services for children with burns including summer recreation programs and burn safety education*)

Children - Organizations that offer audiometric testing for students:

Chatsworth Healthy Start
Clinica Medica – San Miguel

Children - Organizations that offer Immunizations:

Burbank Health Center
Clinica Medica – San Miguel
El Proyecto del Barrio
Mid-Valley Comprehensive Health Center
North Hollywood Health Center (*Part of Valley Care listing*)
Pacoima Health Center
San Fernando Health Center (*Part of Valley Care listing*)
Sepulveda Health Center (*Part of Valley Care listing*)
Tujunga Health Center (*Part of Valley Care listing*)

Children - Organizations that offer Pediatric Services:

Burbank Health Center (*Part of Valley Care listing*)
Clinica Medica – San Miguel
Glendale Health Center (*Part of Valley Care listing*)
Kennedy School Based Clinic (*Part of Valley Care listing*)
M.E.N.D.
Mid-Valley Comprehensive Health Center (*Part of Valley Care listing*)
North Hollywood Health Center (*Part of Valley Care listing*)
Northridge Hospital Medical Center – (*Roscoe Campus*)
Providence St. Joseph Medical Center (*after hours care available*)
San Fernando Health Center (*Part of Valley Care listing*)

Sepulveda Health Center (*Part of Valley Care listing*)
Tujunga Health Center (*Part of Valley Care listing*)
Valley Presbyterian Hospital (*inpatient services*)
Vaughn School Based Clinic (*Part of Valley Care listing*)

Children – Organizations that offer programs for children with special needs:

San Fernando Valley Child Guidance Clinic
United Parents (*Advocacy for children with behavioral or mental disorders and support services for parents*)

Children - Organizations that offer Youth Enrichment Programs and Youth Outreach:

Catholic Charities of L.A.,Inc. (*Community Centers*)
Center for Healthier Communities (*part of Northridge Hospital Medical Center – TIPS, GUYS, PATH – Sherman Way Campus*)
CRI-Help, Inc. (*Residential Drug Treatment and Detoxification Center – in and out patient*)
Friends of the Family
Help Heal Our Streets – *Minority Youth Scholarships (Part of Kaiser Permanente listing)*
New Directions for Youth (*part of Kaiser Permanente listing*)
Opportunity through Education (*Part of Kaiser Permanente listing*)
Pacoima Community Youth Culture Center (*Part of Kaiser Permanente listing*)
Santa Clarita Valley Family YMCA
The Andre Cardenas Family Foundation (*Part of Kaiser Permanente listing*)
West Valley Boys & Girls Clubs (*Part of Kaiser Permanente listing*)

Clinical Pastoral Education Program - Organizations that offer an education program for hospital chaplains:

Providence St. Joseph Medical Center

Clothes - Organizations that have a Clothing Center:

Catholic Charities of L.A., Inc. (*Community Centers*)

Meet Each Need with Dignity (*also have a sewing program that makes children's clothing*)

CPR - Organizations that offer CPR classes:

American Red Cross

Mission Community Hospital

Sherman Oaks Hospital

Valley Presbyterian Hospital

Dental - Organizations that offer Dental Services:

Foundation for Children's Dental Health (*Part of Kaiser Permanente listing*)

Meet Each Need with Dignity

Diabetes - Organizations that offer a Diabetes Program:

Encino-Tarzana Medical Center (*Tarzana Campus*)

M.E.N.D.

Mission Community Hospital

Disabled - Organizations that offer Services for the Disabled:

Braille Institute
CSUN, Center for Achievement for Persons with Disabilities (*Adapted Exercise*)
CSUN, Center for Disabilities
Easter Seals of Southern California, Inc.
Tierra del Sol Foundation
Villa Esperanza (*Services for developmentally disabled adults and case management*)

Disaster - Organizations that offer a Disaster Recovery Program:

Catholic Charities of L.A. Center for Psychological Services
Friends of the Family

Emergency - Organizations that offer Emergency Medical Care for victims who have been sexually abused:

Mission Community Hospital
Northridge Hospital Medical Center- (*Sherman way Campus*)

Emergency - Organizations that offer Trauma/Emergency Care: (All hospitals that offer emergency services in the SPA 2 area are listed, however, not all hospitals are represented on the Community Needs Assessment Committee)

Encino Tarzana Regional Medical Center - (*Tarzana Campus*)
Encino Tarzana Regional Medical Center - (*Encino Campus*)
Glendale Adventist Medical Center
Glendale Memorial Hospital and Health Center
Granada Hills Community Hospital
Henry Mayo Newhall Memorial Hospital
Kaiser Foundation – (*Panorama City*)

Kaiser Foundation – (*Woodland Hills*)
Mission Community Hospital
Northridge Hospital Medical Center – (*Roscoe Campus*)
Northridge Hospital Medical Center – (*Sherman Way Campus*)
Olive View – UCLA Medical Center
Pacifica Hospital of the Valley
Providence Holy Cross Medical Center
Providence St. Joseph Medical Center
Sherman Oaks Community Hospital
Valley Presbyterian Hospital
Verdugo Hills Hospital
West Hills Regional Medical Center

Food (Food Baskets) - Organizations that have an Emergency Food Bank:

Catholic Charities of L.A. Inc., (*Community Centers*)
Meet Each Need with Dignity

Free or Low Cost - Organizations that offer low cost or free Primary Health Care and Organizations that help to fund primary care:

Burbank Health Center (*Part of Valley Care listing*)
Clinica Medica – San Miguel
CRI-Help, Inc. (*Residential Drug Treatment and Detoxification Center – in and out patient*)
Glendale Health Center (*Part of Valley Care listing*)
Meet Each Need with Dignity
Mid-Valley Comprehensive Health Center (*Part of Valley Care listing*)
Mission Community Hospital
North Hollywood Health Center (*Part of Valley Care listing*)

Northridge Hospital Medical Center – (*Sherman Way Campus*)
Northridge Hospital Medical Center- (*Roscoe Campus*)
Olive View – UCLA Medical Center (*Part of Valley Care listing*)
San Fernando Health Center (*Part of Valley Care listing*)
Sepulveda Health Center (*Part of Valley Care listing*)
The Wellness Community Valley/Ventura – (*Cancer Support Programs - Canoga Park, San Fernando*)
Tujunga Health Center (*Part of Valley Care listing*)
Valley Community Clinic
Visiting Nurse Association Foundation (*Part of Kaiser Permanente Listing*)

Furniture - Organizations that have a Furniture Program:

Meet Each Need with Dignity

Homes - Organizations that offer Assistance in Providing Safe Homes for Children:

Catholic Charities of L.A., Inc. (*Shelters*)
Healthy Home – Antelope Valley Hospital (*Part of Kaiser Permanente listing*)

Insurance - Organizations that offer assistance with insurance enrollment:

Chatsworth Healthy Start
Clinica Medica – San Miguel

Jobs - Organizations that offer Occupational/Job Training/Computer Classes, training in office skills, employment support services, etc.:

Catholic Charities of L.A., Inc., (*Community Centers, JTPA*)
Meet Each Need with Dignity
Valley Presbyterian Hospital

Literacy - Organizations that offer a Literacy Program

Catholic Charities of L.A., Inc. (*Community Centers, ESL*)
Friends of the Family
Meet Each Need with Dignity (*ESL, computers*)
Pacoima Community Youth Culture Center (*Part of Kaiser Permanente listing*)

Mental - Organizations that offer Mental Health Services/ Mental Health Crisis Intervention Services/ Counseling Services:

Asian Pacific Counseling & Treatment (*Part of Chatsworth Healthy Start listing*)
Bridge Focus (*Part of Chatsworth Healthy Start listing*)
Catholic Charities of L.A., Inc., Center for Psychological Services
Child Abuse Treatment Program – (*Counseling for children ages 8-17 - Part of El Nido Family Center listing*)
CRI-Help, Inc. (*Residential Drug Treatment and Detoxification Center – in and out patient*)
Friends of the Family
Hathaway Children and Family Services (*Part of Kaiser Permanente listing*)
Henry Mayo Newhall Memorial Hospital
M.E.N.D. (*Counseling for children & adults*)
Mid-Valley Youth Center (*Behavioral Intervention Therapy for adolescent males 12-17*)
Mission Community Hospital
New Beginnings – *Counseling for children on probation or at risk (Part of El Nido Family Center listing)*

Northridge Hospital Medical Center – (*Roscoe Campus*)
Northridge Hospital Medical Center – (*Sherman Way Campus*)
Passages – *Counseling for youth at risk* –(*Part of El Nido Family Center listing*)
Senior Peer Counseling (*Part of Providence Saint Joseph Medical Center listing*)
SFV Community Mental Health Center Inc. (*Central Valley Youth and Family Center*)
Sherman Oaks Hospital (*Inpatient gero-psych, adult partial hospitalization, outpatient geriatric counseling*)
The Wellness Community Valley/Ventura (*Canoga Park & San Fernando*)
The Wellness Community at Providence Saint Joseph Medical Center
Valley Community Clinic (*Spanish speaking available*)
Valley Family Center (*Part of Kaiser Permanente listing*)
Valley Women’s Center
Valley Trauma Center (*Part of Kaiser Permanente listing*)
WRAP Family Services (*Part of Chatsworth Healthy Start listing*)

Pregnancy - Organizations that offer pregnancy services including care for high risk pregnancies, teenage pregnancies, pregnancy education for teenagers, pregnancy and parenting issues for teens, general prenatal care and education, parenting classes:

Catholic Charities of L.A., Inc. Center for Psychological Services
Clinica Medica – San Miguel
El Nido Family Center
Friends of the Family
Mid-Valley Comprehensive Health Center (*Part of Valley Care listing*)
North Hollywood Health Center (*Part of Valley Care listing*)
Northridge Hospital Medical Center – (*Roscoe Campus*)
Northridge Hospital Medical Center – (*Sherman Way Campus*)
Olive View – UCLA Medical Foundation (*Part of Kaiser Permanente listing*)
Pacoima Health Center (*Part of Valley Care listing*)
Providence Holy Cross Medical Center

Providence St. Joseph Medical Center
Valley Community Clinic (*Part of Kaiser Permanente listing*)
Valley Presbyterian Hospital
Valley Women's Center (*Spanish Speaking*)

Refugees - Organizations that offer assistance to Refugees:

Catholic Charities of L.A., Inc. (*Community Centers, Immunization*)
Glendale Health Center

Screenings - Organizations that offer health screenings including Health Fairs, early breast screenings, diabetes screening, hypertensive screening, cancer screening, prostate screening, memory screening, preventive health education, accident and injury prevention:

Burbank Health Center (*Part of Valley Care listing*)
Children's Community School (*Part of Kaiser Permanente listing*)
Clinica Medica – San Miguel
CSUN, Department of Health Sciences
Glendale Health Center
Henry Mayo Newhall Memorial Hospital
L. A. County SPA 2
Meet Each Need with Dignity
Mid-Valley Comprehensive Health Center (*Part of Valley Care listing*)
Mission Community Hospital
North Hollywood Health Center (*Part of Valley Care listing*)
Northridge Hospital Medical Center – (*Roscoe Campus*)
Northridge Hospital Medical Center – (*Sherman Way Campus*)

Pacoima Health Center
Providence Holy Cross Medical Center
Providence St. Joseph Medical Center
Samuel Dixon Family Health Center, Inc. (*Part of Kaiser Permanente listing*)
San Fernando Health Center (*Part of Valley Care listing*)
Sepulveda Health Center (*Part of Valley Care listing*)
Sherman Oaks Hospital (*Prostate, memory, and depression/mental health screenings*)
Stroke Association of Southern California (*Part of Kaiser Permanente listing*)
Tujunga Health Center (*Part of Valley Care listing*)
Valley Presbyterian Hospital
Women's Health Care/Family Planning (*Part of Valley Community Clinic listing*)

Seniors - Organizations that offer Services especially for Seniors including: access to Healthcare, Health Lectures, Health Screenings, Exercise Classes, Service coordination, Peer Counseling, Transportation, Shopping, Respite, Information and Referrals, Adult Day Care Programs, Case Management for services:

Catholic Charities of L.A., Inc. (*Community Centers*)
Conejo Valley Senior Concerns (*Part of Kaiser Permanente listing*)
CSUN, Interdisciplinary Gerontology Program (*workshops, conferences, etc.*)
Jewish Family Service, Valley Storefront
Jewish Family Service, West Valley Jewish Community Center
Mission Community Hospital
Northeast Valley Multipurpose Senior Center (*Part of Kaiser Permanente listing*)
ONE (Organization for the Needs of the Elderly) (*Part of Kaiser Permanente listing*)
Providence Saint Joseph Medical Center
Santa Clarita Valley Family YMCA
SFV Interfaith Council, Inc. (*Part of Kaiser Permanente listing*)
Sherman Oaks Hospital
Valley Presbyterian Hospital
Verdugo Hills YMCA (*Part of Kaiser Permanente listing*)

Social Services - Organizations that offer Social Services:

Catholic Charities of L.A., Inc.
Clinica Medica – San Miguel
Community in Schools, SFV, Inc. (*delinquency prevention for At-Risk youth*)
CRI-Help, Inc. (*Residential Drug Treatment and Detoxification Center – in and out patient*)
Guadalupe Center (*Part of Kaiser Permanente listing*)
Madison Community Collaborative (*Part of Kaiser Permanente Listing*)
The Andre Cardenas Family Foundation (*Part of Kaiser Permanente Listing*)

Specialists - Organizations that offer Specialty services: (e.g. Cardiology, Geriatric Evaluation, Neurology, Pain, Podiatry, Rehabilitation, Dermatology, Optometry, Chiropractic, Colposcopy, Wound Care – note that all organizations listed do not offer ALL of these services – services are available at different locations:

Clinica Medica – San Miguel
Granada Hills Community Hospital (*Geriatric Assessment*)
Meet Each Need with Dignity (*chiropractic, optometry, and dermatology*)
Mid-Valley Comprehensive Health Center (*Cardiology, Neurology, Chest, Podiatry*)
North Hollywood Health Center (*Colposcopy*)
Northridge Hospital Medical Center (*Roscoe Campus*)
Northridge Hospital Medical Center (*Sherman Way Campus*)
Olive View – UCLA Medical Center (*Ancillary services, Specialty services*)
Sherman Oaks Hospital (*Pain, Wound, Geriatric Assessment*)
Valley Presbyterian Hospital

STDs - Organizations that offer a Sexually Transmitted Diseases Clinic:

Clinica Medica – San Miguel
Glendale Health Center
Pacoima Health Center
Public Health Nursing Program through SPA 2

Substance Abuse - Organizations that offer help for Substance Abuse:

CRI-Help, Inc. (*Residential Drug Treatment and Detoxification Center – in and out patient*)
Northridge Hospital Medical Center – (*Roscoe Campus*)
Northridge Hospital Medical Center – (*Sherman Way Campus*)
Rehabilitation Help Center (*Part of Kaiser Permanente listing*)
Tarzana Treatment Center
Valley Women’s Center

Support Group - Organizations that offer Support Groups for those with chronic disease:

CRI-Help, Inc. (*Residential Drug Treatment and Detoxification Center – in and out patient*)
Henry Mayo Newhall Memorial Hospital
Northridge Hospital Medical Center – (*Roscoe Campus*)
Northridge Hospital Medical Center – (*Sherman Way Campus*)
Sherman Oaks Hospital
The Wellness Community Valley/Ventura - Cancer (*Canoga Park & San Fernando*)
Valley Presbyterian Hospital

Tattoo - Organizations that offer a Tattoo Removal Program:

Providence Holy Cross Medical Center

Transportation - Organizations that offer a Patient Transportation Program:

Clinica Medica – San Miguel
Providence Saint Joseph Medical Center (*for medical center patients only*)

Tuberculosis - Organizations that offer Tuberculosis testing and treatment:

Clinica Medica – San Miguel
Glendale Health Center
Pacoima Health Center
Public Health Nursing Program through SPA 2

Utilization - Organizations that work to increase utilization of services:

Vaughn Next Century Learning Center (*Part of Kaiser Permanente Listing*)

Violence Prevention - Organizations that offer a Violence Prevention Program

Catholic Charities of L.A., Inc., Center for Psychological Services
Child & Family Guidance Center (*Hugs N Kids Child Abuse Prevention Program - Part of Kaiser Permanente Listing*)
Domestic Abuse Center (*Part of Kaiser Permanente Listing*)
Friends of the Family
Providence Holy Cross Medical Center
Valley Women's Center (*Spanish Speaking*)

Women - Organizations that offer Women's Health Services:

Burbank Health Center
Glendale Health Center
Meet Each Need with Dignity
Mid-Valley Comprehensive Health Center
North Hollywood Health Center
Northridge Hospital Medical Center – (*Roscoe Campus*)
Providence Saint Joseph Medical Center
San Fernando Health Center
Sepulveda Health Center
Tujunga Health Center
Valley Community Clinic (*Specialize in Latina Women*)
Valley Presbyterian Hospital

APPENDIX E

DEMOGRAPHIC TABLES

APPENDIX F

DATA TABLES